



Vendor: CompTIA

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Version: Demo

QUESTION 1

A project team is mainly based in a metropolitan area. The team also has members in a remote area, where Internet access is limited and unstable. Which of the following factors will MOST likely influence the communication methods used in the project?

- A. Personal preferences
- B. Technological factors
- C. Language barriers
- D. Cultural differences

Correct Answer: D

QUESTION 2

During a project assessment, a project manager determines the initial project cost estimates were incorrect, and there is not enough budget left, including reserves, to complete the project. Which of the following actions should the project manager take?

- A. Alert the project sponsor of the situation
- B. Contact the customer and request more funding.
- C. Announce the project will end early due to lack of funds.
- D. Attempt to save money in downstream activities

Correct Answer: D

QUESTION 3

A team lead informs the project manager that the datacenter will not be accessible when the project needs to be completed. The team lead also indicates that the team member who is assigned to complete the datacenter project is out on medical leave. Which of the following should a project manager update to document this information?

- A. A list of realized risks
- B. A list of decomposed activities
- C. A sequenced list of project tasks
- D. A document describing agreed-upon communication methods

Correct Answer: A

QUESTION 4

A project manager is assigned to a new project that must start immediately. No formal or approved documents have been authored for the project. The project manager must identify project roles, justify the business need, and determine project scope boundaries. Which of the following documents should the project manager create?

- A. Business case
- B. Project charter
- C. Scope statement
- D. Project management plan

Correct Answer: D

QUESTION 5

There are four parallel, paths on a network diagram. The summer duration d each path is below:

A, C, G: 10 weeks

A, B, F: 8 weeks

D, E, H: 12 weeks

D, B, F: 7 weeks

Which of the following tasks are on the critical path?

- A. A,C,G
- B. A, B,F
- C. D,E,H
- D. D,B,F

Correct Answer: C

QUESTION 6

Which of the following describes how a project is related to a program?

- A. A program is a combination of multiple projects.
- B. A program contains an element of the project.
- C. A program is a part of a project.
- D. A program uses half of the project's budget.

Correct Answer: C

QUESTION 7

A project manager is working on the project charter. Which of the following phases does this describe?

- A. Initiation
- B. Planning
- C. Execution
- D. Closing

Correct Answer: C

QUESTION 8

A project team is comprised of a mix of in-house and virtual team members. When a complex announcement needs to go out to the entire project team, which of the following is the MOST effective way to communicate it?

- A. Composing a project team email with the details of the announcement is the best method. It gives the project manager the opportunity to explain but not be overcome with questions from the team.
- B. Using text messaging to make the announcement is the best method. It allows the project manager to reach the project team members wherever they are located.

- C. Sending a fax is the best method. It gives the project manager the opportunity to explain the announcement and come up with questions and answers the team may have.
- D. Hosting a web conference meeting is the best method It gives the project manager the opportunity to explain the announcement and answer any questions from the team.

Correct Answer: C

QUESTION 9

Which of the following individuals is MOST likely to be a key stakeholder for the product launch phase of a project?

- A. Sales clerk
- B. Marketing representative
- C. Team lead
- D. Product intern

Correct Answer: C

QUESTION 10

One deliverable failed during testing, and this has happened several times already. Which of the following tools is MOST appropriate for the project team to use to determine the cause of the problem?

- A. Run chart
- B. Fishbone diagram
- C. Scatter diagram
- D. Gantt chart

Correct Answer: A

QUESTION 11

Two team members completely disagree on how to complete a specific task. The project manager observes the conflict but takes no immediate action. Which of the following techniques is the project manager using?

- A. Compromising
- B. Smoothing
- C. Withdrawing
- D. Accepting

Correct Answer: C

QUESTION 12

After identifying all known tasks, the project manager has started to sequence and set durations. Which of the following describes how the project manager should BEST determine the initial sequence and durations?

- A. Use milestones identified in the project charter.
- B. Use data based on past knowledge.

- C. Hold a full team workshop to review the complete WBS.
- D. Collaborate with other project managers.

Correct Answer: A

QUESTION 13

A company hires an outside vendor to provide 24/7 support. Which of the following documents would determine the contractual obligations?

- A. PO
- B. SLA
- C. LOI
- D. MOU

Correct Answer: B

QUESTION 14

Which of the following describes risk mitigation?

- A. The transfer of the risk to another entity or project inside or outside the organization, along with associated costs
- B. The understanding of the risk with a detailed explanation of how the project intends to address the potential for occurrence
- C. The quantification of the risk in terms of how much the risk could potentially cost the project or parent organization
- D. The weighting or prioritization of the risk against all other identified risks within this project or others associated with it

Correct Answer: A

QUESTION 15

The executive sponsor asks a project manager to summarize the following for a project:

1. Final capital expenditures
2. Anticipated cost of new employee resources to support the solution
3. Maintenance estimates

- A. Cost baseline
- B. Burn rate
- C. Cost variance report
- D. Total project cost

Correct Answer: D

QUESTION 16

A customer has requested additional features for an active project. Which of the following steps should take place NEXT?

- A. Implement the requested changes.

- B. Evaluate the impact of the changes.
- C. Update all project documents.
- D. Submit the requested changes to the CCB

Correct Answer: C

QUESTION 17

Which of the following measurements would give the project manager the BEST estimate of the total cost of an active project?

- A. EAC
- B. BAC
- C. TCPI
- D. ETC

Correct Answer: B

QUESTION 18

A senior manager asks a project manager for an estimated budget on a new project. Which of the following is the BEST step for the project manager to take?

- A. Tell the senior manager the estimation is not available yet
- B. Use the budget from a similar project to generate estimates.
- C. Ask a SME for an opinion and propose an estimate.
- D. Gather the team to immediately generate estimates.

Correct Answer: C

QUESTION 19

The project manager has noticed a vendor is not performing in accordance with the SLA. Which of the following items should the project manager use to highlight the vendor's areas of poor performance?

- A. Balanced score card
- B. WBS
- C. Post-project evaluation
- D. PERT

Correct Answer: B

QUESTION 20

A milestone task on the critical path has been completed. Which of the following should the project manager notify?

- A. Owner of predecessor task
- B. Project team
- C. Project sponsor
- D. Project steering committee

Correct Answer: B