



**Vendor:** HP

**Exam Code:** HP3-X11

**Exam Name:** X11 - Servicing HP Notebook Products

**Version:** DEMO

1.What does Privacy Manager for HP ProtectTools provide? (Select three.)

- A. smart card support
- B. encrypted hard drive partitions
- C. support for IM message privacy
- D. a digital certificate server application
- E. integration with Microsoft Office
- F. data encryption tools

**Answer:** A,C,F

2.Which technology supports Intel Anti-Theft protection in HP notebooks.?

- A. DigiTrak
- B. Lo Jack Pro
- C. Computrace
- D. Absolute

**Answer:** C

3.Which statements are true about Enhanced Pre-Boot Security for HP business notebooks? (Select two.)

- A. Multifactor biometric authentication is supported.
- B. Creating a Windows user automatically creates a pre-boot user.
- C. Pre-boot users are required to be administrators.
- D. Authentication at pre-boot requires users to also log on to Windows.
- E. Passwords can be recovered by storing answers to a personal response question.

**Answer:** A,B