



**Vendor:** HP

**Exam Code:** HP0-M45

**Exam Name:** HP BSM Platform and End User  
Management 9.x Software

**Version:** DEMO

1.The Health Indicator component displays details regarding the Health Indicators that are used to calculate and set the current status of a selected CI. Each Health Indicator's status and value are displayed. What are the categories into which Health Indicators displayed by the component are grouped?

- A. Health Indicators that are impacted by KPIs and Health Indicators that are not impacted by any KPI calculation
- B. Health Indicators that are used to calculate KPIs and Health Indicators that are not used in any KPI calculation
- C. Health Indicators that are used to calculate CIs and Health Indicators that are not used in any CI calculation
- D. Health Indicators that are used to calculate internal KPIs and Health Indicators that are used to calculate external KPIs

**Answer: B**

2.The colors displayed for a CI icon in Service Health represent a summary of interim status values for a predefined duration. What is the default duration.?

- A. 60 seconds
- B. 120 seconds
- C. 300 seconds
- D. 600 seconds

**Answer: C**

3.Which statements are true about Service Level Management Reports? (Select two.)

- A. They show how well applications are behaving in comparison to the Service Health assigned KPIs.
- B. They are custom reports, which are stored as part of the overall Service Report framework.
- C. They show you how well actual service levels compare with business goals.
- D. They give you a high-level view of the business and also early warning on potential problems.
- E. They give you a high-level view of infrastructure performance only.

**Answer: C,D**

4.How are Service Level Management Reports created?

- A. as offline reports running over aggregated data stored in the database
- B. as online reports based on real-time data flowing into the BSM platform
- C. as offline reports running over aggregated data stored in the database leveraging BPM and Real User Monitor data only
- D. as online reports based on real-time data flowing into the BSM platform from SiteScope, BPM and Real User Monitor data

**Answer: A**

5.What information is stored in the BSM management database?

- A. BSM Server names

- B. changes of individual CIs
- C. CI history
- D. Business Process Insight information

**Answer: A**

6. Which component runs the BSM applications and receives data samples from the data collector?

- A. Data Processing Server
- B. Diagnostic Server
- C. Real User Monitor
- D. Gateway Server

**Answer: D**

7. In which ways can you run the BPM Setup? (Select two.)

- A. menu-driven
- B. silent
- C. scripted
- D. manual

**Answer: B,D**

8. Which component aggregates data and manages the RTSM?

- A. Data Processing Server
- B. Aggregation Server
- C. Real User Monitor
- D. Gateway Server

**Answer: A**

9. DRAG DROP

Click the Task button. Place the steps for creating a business application for BPM in the correct order.

Note: Some sub-tasks are omitted.

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		Steps
1	(place task here)	Create the application in EUM Admin
2	(place task here)	Set monitoring schedule
3	(place task here)	Create business transaction flow and add scripts
4	(place task here)	Install BPM and configure locations
5	(place task here)	Enable monitoring
6	(place task here)	Set transaction thresholds

Done

**Answer:**

Place the steps for creating a business application for BPM in the correct order.  
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6	Set transaction thresholds	Set transaction thresholds

Done

10. You want a BPM Virtual User Generator script to monitor performance, availability and produce alerts for transactions. What must you do to accomplish this?

- A. Enable transaction breakdown in the Run-time Settings.
- B. Always use correlation and fail the transaction if correlation fails.
- C. Insert comments in the script to mark the start and end of the specific business process.
- D. Ensure that each step of a script is contained within a transaction.

**Answer: D**