



Vendor: CA Technologies

Exam Code: CAT-180

Exam Name: CA Service Desk Manager r12 Professional
Exam

Version: DEMO

1. Which code calls a web form?

- A. Resource ID
- B. Resource name
- C. Resource pointer
- D. Resource reference

Answer: B

2. When you create configuration items (CIs) for notifications, you distinguish special object contacts from normal ones by using the:

- A. number (#) character
- B. percent (%) character
- C. ampersand (&) character
- D. commercial AT (@) character

Answer: D

3. When implementing an architecture that includes CA Service Desk r12 with CA Workflow, which default port assignments apply? (Choose two)

- A. CA Workflow Tomcat Startup: 8090
- B. CA Workflow Tomcat Shutdown: 8095
- C. CA Service Desk Tomcat Startup: 5250
- D. CA Service Desk Tomcat Shutdown: 9085

Answer: A,B