



**Exam Code:** 920-115

**Exam Name:** Communication Server 2100 SE08/SE09

Support Specialist

**Vendor:** Nortel

**Version:** DEMO

## Part: A

1: A customer has just installed a CS 2100 solution, but they do not understand the function of the Real-time Transport Protocol (RTP). For which purpose is the RTP used within a CS 2100 solution?

- A.to transport time sensitive data streams
- B.to provide translations and routing for an IP network
- C.to transport data over a Time Division Multiplexing (TDM) network
- D.to translate Time Division Multiplexing (TDM) data streams before routing

**Correct Answers: A**

2: A customer is planning to install a Greenfield CS 2100 Compact Server solution. Which required hardware component for the Call Agent component is necessary for this deployment?

- A.a Mediatrix 1124
- B.a STORM SAM-XTS server unit
- C.an AudioCodes Mediant Gateway
- D.a Motorola MCPN Single Board Computer (SBC)

**Correct Answers: D**

3: Which client manager does the Succession Element and Sub-element Management 7 (SESM) /CS2100 Management Tools system support?

- A.DSP Manager
- B.STORM Manager
- C.OTM 2.2 Interface
- D.SAM21 Element Manager

**Correct Answers: D**

4: Which slots on the front and rear of the SAM21 shelf provisioned with a CS 2100 Compact have predefined purposes?

- A.front slots 7, 8, 9, 10; rear slots 15, 16
- B.front slots 7, 8, 9, 10; rear slots 7, 8, 9, 10
- C.front slots 7, 8, 9, 10, 15, 16; rear slots 7, 8, 9, 10
- D.front slots 7, 8, 9, 10; rear slots 7, 8, 9, 10, 15, 16

**Correct Answers: D**

5: Once a new call path has been established between two separate Integrated Access Devices (IADs), which logical path will all voice packets follow?

- A.IAD, IP network, IAD
- B.IAD, IP network, CS LAN, IP network, IAD
- C.IAD, IP network, CS LAN, GWC, CS LAN, GWC, IP network, IAD
- D.IAD, IP network, CS LAN, GWC, GWC, CS, LAN, IP network, IAD

**Correct Answers: A**

6: A customer is installing a CS 2100 and wants to insure they are installing the cards properly.

Which three cards are minimally required on CS 2100 SAM21 shelves? (Choose three.)

- A.bridge cards
- B.gateway modules
- C.transition modules
- D.Gateway Controller (GWC) cards
- E.hot swappable controller system cards

**Correct Answers: A C E**

7: A customer needs to apply a patch for a CS 2100 Compact Server. From a Network Patch Manager (NPM) interface, which window provides this functionality?

- A.Files window
- B.Status window
- C.Applications window
- D.Maintenance window

**Correct Answers: D**

8: A customer needs to access the Application Launch Point for the SAM21 Element Manager. When launching a web browser to the following link: <http://<host>>, what should be input for <host>?

- A.the SAM21 Network Element
- B.the IP address of the Mate Controller
- C.the IP address of the SAM21 Element Manager
- D.the name or IP address of the CS 2000 Management Tools Server

**Correct Answers: D**

9: The shelf controller card in slot 7 is currently active, yet it requires routine diagnostics to be performed. How do you run the diagnostic routine?

- A.Lock shelf card 7, run diagnostics.
- B.Unlock Shelf card 7, run diagnostics.
- C.SWACT, lock shelf card 7, run diagnostics.
- D.SWACT, unlock shelf card 7, run diagnostics.

**Correct Answers: C**

10: Which tool is required for the Product Computing Module Load (PCL) patching in a CS 2100 Compact Server?

- A.FTP Client
- B.Call Agent Manager
- C.Patch Download Utility
- D.Post Release Software Manager (PRSM)

**Correct Answers: D**

11: The H.248 protocol is used for communication between which two components of a CS 2100 solution?

- A.IAD and GWC

- B.MG 3500 and GWC
- C.Call Agent and GWC
- D.IP client and MS 2010

**Correct Answers: B**

12: From which path does a new Integrated Access Device (IAD) call request follow towards the Call Agent?

- A.IAD, IP network, GWC, Call Agent
- B.IAD, IP network, CS LAN, Call Agent
- C.IAD, IP network GWC, CS LAN, Call Agent
- D.IAD, IP network, CS LAN, GWC, CS LAN, Call Agent

**Correct Answers: D**

13: A customer is testing a Call Agent card in a SAM21 shelf. What is the main difference between BRIEF and FULL diagnostics?

- A.With BRIEF testing, only the serial connection is tested.
- B.With FULL testing, additional memory elements are tested.
- C.With FULL testing, Network Devices on the card are tested.
- D.With BRIEF testing, only the Real Time Clock (RTC) is tested.

**Correct Answers: B**

14: When replacing a SAM21 Shelf Controller, the new Shelf Controller will auto-provision. What must be changed manually using the SAM21 Element Manager?

- A.the IP address of the physical Shelf Controller card
- B.the directory path, relative to the SDM, where the software load is stored
- C.the Physical Media Access Control (MAC) address of the Shelf Controller card
- D.the IP address of the SDM that contains the Shelf Controller and application card software loads

**Correct Answers: C**

15: There are two tables in the call processing application that require datafill, before the components in the LAN can communicate with the Call Agent. One of the tables is Table IPHOST. What is the other table?

- A.Table IPINV
- B.Table NETINV
- C.Table SERVINV
- D.Table IPNETWRK

**Correct Answers: D**