Exam Code: 000-R13

Exam Name: IBM Retail Enironment for SuSELinux (IRES)

Sales Prof.

Vendor: IBM

Version: DEMO

Part: A

1: Which of the following describes the I/O connectivity ports that are available on the IBM Anyplace Kiosk?

A.One USB 2.0 port, headphone and microphone ports, one RS-232 port and one ethernet port.

B.One powered USB port, headphone and microphone ports, 2 RS-232 ports and one ethernet port.

C.Two USB 2.0 ports, headphone and microphone ports, one RS-232 port and one ethernet port.

D.Two powered USB ports, headphone and microphone ports, one RS-232 port and one ethernet port.

Correct Answers: C

2: Where is the BEST place to find IBM Anyplace Kiosk troubleshooting information?

A.IBM Anyplace Kiosk Technical Bulletins

B.IBM hosted Anyplace Kiosk service forums

C.IBM Anyplace Kiosk 4836/4838 Troubleshooting Guide

D.IBM Anyplace Kiosk Planning, Installation, and Service Guide

Correct Answers: D

3: The IBM Retail Store Solutions Web site contains which three of the following?

A.Knowledgebase

B.Support Guide

C.Links to other sales resources

D.Anyplace Kiosk hardware schematics

E.Online chat support with second level technicians

F.Detailed specifications of competitor's products with talking points

Correct Answers: A B C

4: When the IBM Anyplace Kiosk is powered on, it performs a power-on self test (POST). Which of the following is an indication of a successful power-on self test?

A.The system will beep one time.

B.The system will beep twice and display "POST Successful".

C.There are no visible or audible indications of a successful POST.

D.The system will display the prompt "OK" then boot up the operating system.

Correct Answers: A

5: Which of the following is provided by PartnerLine (TechLine)?

A.Web and e-mail support

B.Access to technical support personnel

C.Localized listings of product integration providers

D.IBM case study solutions for end-user application development

Correct Answers: A

6: Which of the following is an optional feature of the IBM Anyplace Kiosk?

A.Wireless Adapter

B.80 GB Hard Disk Drive

C.Internal CD-ROM Drive

D.256 MB of Memory (RAM)

Correct Answers: A

7: At what distance is the presence sensor activated on the IBM Anyplace Kiosk?

A.Up to 15 inches from the display

B.Up to 26 inches from the display

C.Up to 5 feet from the display

D.Up to 8 feet from the display

Correct Answers: C

8: What is the first main step in removing or replacing the MSR?

A.Remove the rear cover.

B.Remove the hard disk drive cover.

C.Loosen the two MSR unit capture screws.

D.Pull the L-shaped pin to remove the cable panel cover door.

Correct Answers: B

9: What is one way the IBM Anyplace Kiosk is hardened against rough treatment?

A.Breakaway cabling system

B.Drainage vents in case of direct spills

C.Controls and ports separate from the kiosk

D.Spill-resistant screen with sealed ports in a poly-carbonate enclosure

Correct Answers: D

10: The IBM Anyplace Kiosk is tested for electrostatic discharge of up to what voltage?

A.5,000 volts

B.10,000 volts

C.15,000 volts

D.20,000 volts

Correct Answers: C

11: Which of the following components can be removed/replaced via the hard disk drive door?

A.CMOS battery

B.VESA mount brackets

C.Optional PC card

D.Wireless antenna extension socket

Correct Answers: C

12: How can the latest version of the IBM Anyplace Kiosk BIOS be obtained?

A.Download it from the IBM Retail Store Solutions Support Web page

B.Submit a request to the IBM POS Knowledgebase

C.Request it directly from IBM Service

D.Call IBM PartnerLine (TechLine)

Correct Answers: A

13: Which of the following is a key feature of the Anyplace Omni Scanner?

A.It provides a handheld, 3-dimensional scan for large items.

B.It allows scanning barcodes in any orientation.

C.It has scanning capabilities up to 26 inches from the device.

D.It has a factory installed scanner that makes direct contact with items to be scanned.

Correct Answers: B

14: What are the processor and bus speeds of the IBM Anyplace Kiosk?

A.833 MHz, 400 MHz front side bus

B.1.0 GHz, 533 MHz front side bus

C.1.3 GHz, 400 MHz front side bus

D.2.0 GHz, 533 MHz front side bus

Correct Answers: C

15: What is the standard warranty period of the IBM Anyplace Kiosk?

A.1 year from date of purchase

B.3 years from date of purchase

C.5 years from date of purchase

D.90 days from date of purchase

Correct Answers: A