NOTE: Each correct selection is worth one point.

A. Transfer to an agent.
B. Use a fallback topic.
C. Display a system-defined error message.
D. Connect to a different channel.

Correct Answer: BC

QUESTION 26
You create a canvas app for a sales team. The app has an embedded Power BI tile that shows year-to-date sales. Sales users do not have access to the data source that the tile uses.

Sales team users must be able to see data in the Power BI tile. You must minimize the level of permissions that you grant and minimize administrative overhead.

You need to share another Power BI component to make the data visible.

What should you share?

A. The Power BI dataset the tile uses as a data source.
B. The Power BI workspace that includes the tile.
C. The Power BI dashboard that includes the tile.

Correct Answer: C

QUESTION 27
On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record.

You need to find the Note record.

Solution: Use Categorized Search to search for the word run.

Does the solution meet the goal?

A. Yes
B. No

Correct Answer: B
QUESTION 28
You are a Dynamics 365 Customer Service developer.

A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team.

What should you do?

A. Share the chart with the team.
B. Assign the chart to each person on the team.

C. Export the user chart to Power BI. Import the chart as a Power BE visualization.
D. Export the user chart for import as a user chart.

Correct Answer: A

QUESTION 29
You need to create a Power Automate desktop flow.

What are two possible ways to create the flow? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Record mouse and keyboard events.
B. Configure a pre-built template.
C. Use pre-built actions.
D. Create models by using Microsoft Visio.

Correct Answer: AC

QUESTION 30
You create a Power Virtual Agents chatbot to reduce the number of incoming support calls that require a live person.

The chatbot does not direct users to the correct information. You determine that this is because the chatbot is not able to identify which product a user is referring to in a conversation.

You need to present a list of products so that users can select the correct product.

What should you create?

A. Table
B. Variable
C. Slot filling
D. Entity

Correct Answer: C

QUESTION 31
A company collaborates by using Microsoft Teams.

You must create a Power Apps app directly from within a Teams channel. The app will be used by members of the channel to manage sales orders.

You need to create the app by using Dataverse for Teams.

How should you create the app?

A. Create a canvas app by using a Power Apps personal app in Teams.
B. Create a canvas app by using the App Studio app.

C. Use the Power Apps web designer.
D. Create a model-driven app by using the App Studio app

Correct Answer: B

QUESTION 32
A veterinary office plans to use Microsoft Power Platform to streamline customer experiences. The customer creates a canvas apps to manage appointments.

On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, a text field must appear so that staff members can add details about the pet.

You need to create a dynamically visible field.

What should you configure?

A. business rule
B. business process flow
C. workflow

Correct Answer: A

QUESTION 33
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable OneNote integration.

Does the solution meet the goal?

A. Yes
B. No

Correct Answer: B
QUESTION 34
A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.

You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.

You need to configure the solution.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE Each correct selection is worth one point.

A. Remove all of the privileges for BPFA.
B. Deactivate BPFA.
C. Use a business rule to prevent users from switching to BPFA.
D. Change the display order of the business process flows to move BPFA to the bottom of the list.

Correct Answer: AB

QUESTION 35
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Delete the user account in the Power Platform admin portal and recreate the account by using the new name.

Does the solution meet the goal?

A. Yes
B. No

Correct Answer: B

QUESTION 36
You are creating a Power Virtual Agents chatbot that uses multiple topics.

Each user interaction can reference more than one topic.

You need to be able to capture a value in an initial topic and use it in subsequent topics.

Which type of variable should you create?

A. Bot
B. Topic
C. Context

Correct Answer: A

QUESTION 37
You are using Power BI to build a dashboard for a company.

You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to the dashboard varies, but usually less than 100.

Employees and external users must not be permitted to share the dashboard with other users.

You need to share the dashboard with the employees and external users.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Create a dynamic distribution list. Add all users to the distribution group and use the list to share the dashboard.
B. Sign into the Power BI service. Open the dashboard and select Share.
C. Enter the individual email address of internal and external users.
D. Sign into Power BI Desktop. Open the dashboard and select Share.
E. Clear the Allow recipients to share your dashboard (or report) option.
F. Create a distribution group. Add all users to the distribution group and use the list to share the dashboard.

Correct Answer: BEF

QUESTION 38
You plan to create a dataflow by using Power Query to transform the data. You observe 'hat some cells display an error instead of the expected data. You need to obtain more details about the errors. What should you do?

A. Select the row that includes the cell with the error.
B. Use the Flow Checker.
C. Select the cell with the error.
D. Use the App Checker.
E. Use the Advanced Editor.

Correct Answer: C

QUESTION 39
You are a Dynamics 365 Customer Service system administrator.

Your organization does not permit the use of custom code for solutions.

You need to create a view that can be viewed by all users in an organization.

Where should you create the view?

A. Microsoft Excel template
B. Entities component of a solution