

**Settings**

- App setup policies
- Teams policies
- Team templates
- Update policies

**Answer Area**

All new teams must include the wiki and planner apps: App setup policies

Users in specific groups must be prevented from creating private channels: Teams policies

Only users in the company's IT department must have early access to the unreleased features of Microsoft Teams: Update policies

**QUESTION 63**

**HOTSPOT**

You have a Microsoft 365 subscription that uses Microsoft Teams.

You need to configure phone settings to meet the following requirements:

- Put a call on hold, and then transfer the call.
- Hide the calling phone number of outgoing calls.

What should you configure for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Put a call on hold, and then transfer the call:

	▼
Call queues	
Call forwarding	
Call park policies	
Voice routing policies	

Hide the calling phone number of outgoing calls:

	▼
Call forwarding	
Caller ID policies	
Voice routing policies	
Microsoft Phone System Direct Routing	

**Correct Answer:**

Put a call on hold, and then transfer the call:

	▼
Call queues	
Call forwarding	
Call park policies	
Voice routing policies	

Hide the calling phone number of outgoing calls:

	▼
Call forwarding	
Caller ID policies	
Voice routing policies	
Microsoft Phone System Direct Routing	

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### QUESTION 64

#### HOTSPOT

Your company has a Microsoft Office 365 subscription.

The assigned licenses are shown in the Licenses exhibit. (Click the Licenses tab.)








Office

#### Licenses

Select a product to view and assign licenses.

[Go to Products & services](#) to manage billing or buy more licenses.

↓ Export ↻ Refresh

Name ↑	Available quantity		Account type
 Microsoft 365 Domestic and International Calling Plan	41 available 9 assigned of 50 total	<div><div></div></div>	Organization
 Microsoft 365 Phone System - Virtual User	8 available 2 assigned of 10 total	<div><div></div></div>	Organization
 Microsoft Power Automate Free	9995 available 5 assigned of 10000 total	<div><div></div></div>	Organization
 Office 365 E3	13 available 12 assigned of 25 total	<div><div></div></div>	Organization
 Office 365 E5	34 available 16 assigned of 50 total	<div><div></div></div>	Organization
 Office 365 E5 without Audio Conferencing	5 available 0 assigned of 5 total	<div><div></div></div>	Organization
 Power BI (free)	Unlimited licenses 1 assigned		Organization

The available phone numbers are shown in the Phone numbers exhibit. (Click the Phone Numbers tab.)

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### Phone numbers

To set up calling features for users and services in your organization, you can get new numbers or port existing ones from a service provider. You can manage phone numbers including assigning, unassigning and releasing phone numbers for people or for services like audio conferencing, auto attendants or call queues. [Learn more](#)

Numbers

Order history

+ Add ↓ Port ✎ Edit

Match all of these conditions: Number starts with = 1952 ✕

✓	Phone number	Location	Number type	Status
	+1 952 208 5221	Bloomington, United States	Users	Unassigned
	+1 952 208 5222	Bloomington, United States	Users	Unassigned
	+1 952 208 5223	Bloomington, United States	Users	Unassigned
	+1 952 222 8948	Bloomington, United States	Service	Unassigned
	+1 952 222 8963	Bloomington, United States	Service	Unassigned
	+1 952 222 8974	Bloomington, United States	Service	Unassigned

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
Phone number +1 952 222 8948 can be assigned to a user.	<input type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a call queue.	<input type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a conference bridge.	<input type="radio"/>	<input type="radio"/>

**Correct Answer:**

Statements	Yes	No
Phone number +1 952 222 8948 can be assigned to a user.	<input type="radio"/>	<input checked="" type="radio"/>
Phone number +1 952 222 8948 can be assigned to a call queue.	<input checked="" type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a conference bridge.	<input checked="" type="radio"/>	<input type="radio"/>

#### QUESTION 65

Your company has a Microsoft Office 365 subscription.

The company has the departments and teams shown in the following table.

Department name	Team name
Human resources	HR
Research and development	R&D
Events	Events

You need to ensure that only the following apps appear in the app bar of the Microsoft Teams client for only the events department:

- Activity
- Shifts
- Chat

What should you do first?

- A. Create a custom app permission policy.
- B. Modify the global app permission policy.
- C. Create a custom app setup policy.
- D. Modify the global app setup policy.

**Correct Answer: C**

**Explanation:**

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies#assign-a-custom-app-setup-policyto-users>

#### QUESTION 66

You have a Microsoft 365 E5 subscription that is linked to an Azure Active Directory (Azure AD) tenant. The tenant contains the groups shown in the following table.

Name	Type
Group1	Distribution
Group2	Security
Group3	Microsoft 365
Group4	Mail-enabled security

You need to create a new team by using the Microsoft Teams client.

Which group can you use to create the new team?

- A. Group4
- B. Group1
- C. Group2
- D. Group3

**Correct Answer: D**

**Explanation:**

<https://support.microsoft.com/en-us/office/create-a-team-from-an-existing-group-24ec428e-40d7-4a1a-ab87-29be7d145865>

#### QUESTION 67

You have a Microsoft 365 subscription that uses Microsoft Teams and contains a user named User.

You need to ensure that User1 can investigate call-quality issues and identify the following types of information:

- Caller and recipient names
- Device names and IP addresses
- The number and names of all meeting participants

The solution must use the principle of least privilege.

Which role should you assign to User1?

- A. Teams Device Administrator
- B. Teams communication support engineer
- C. Teams Administrator
- D. Teams communication admin

**Correct Answer: B**

**Explanation:**

<https://docs.microsoft.com/en-us/MicrosoftTeams/use-call-analytics-to-troubleshoot-poor-call-quality#what-does-each-teams-support-role-do>

#### QUESTION 68

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