QUESTION 18
Your company uses Phone System.

A group of users make outbound calls on behalf of the company's billing department.

You need to ensure that when the users make the outbound calls, their numbers are replaced by a phone number that is associated to an existing call queue.

What should you do first?

A. Create a new calling policy and set Make private calls to On.
B. Create a new calling policy and set Inbound calls can be routed to call groups to On.
C. Create a new caller ID policy and set Replace caller ID to Anonymous.
D. Create a new caller ID policy and set Replace caller ID to Service number.

Correct Answer: D
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/caller-id-policies
https://docs.microsoft.com/en-us/microsoftteams/set-the-caller-id-for-a-user

QUESTION 19
HOTSPOT
You have a Microsoft 365 subscription that has the licenses shown in the following table.

Type	Amount
Domestic Calling Plan	100
Phone System	100
Audio Conferencing	35

What is the maximum number of user phone numbers and toll-free service numbers you can acquire? To answer, select the appropriate options in the answer area.

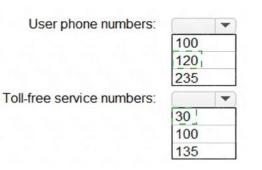NOTE: Each correct selection is worth one point.

User phone numbers:
100
120
235

Toll-free service numbers:
30
100
135

Correct Answer:

User phone numbers:

```
100
120
235
```

Toll-free service numbers:

```
30
100
135
```

QUESTION 20
Your company has a Microsoft 365 tenant.

Guest users report that they cannot access files or Microsoft OneNote from Microsoft Teams. The guest users can access channels, chats, and conversations.

You need to ensure that the guest users can access the files and OneNote from Microsoft Teams.

For what should you configure external sharing?

A. Microsoft Teams
B. Microsoft SharePoint Online
C. Microsoft OneDrive for Business
D. Microsoft Yammer.

Correct Answer: B

QUESTION 21
Your company has 200 users.

You plan to upgrade all the users from Microsoft Skype for Business Online to Microsoft Teams. Enterprise Voice must be enabled for all users.

You need to recommend a coexistence mode for the Microsoft Teams upgrade policy.

Which mode should you recommend?

A. Skype for Business with Teams collaboration
B. Islands
C. Teams only
D. Skype for Business with Teams collaboration and meetings

Correct Answer: B
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/setting-your-coexistence-and-upgrade-settings
https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability

QUESTION 22
Your company has a Microsoft 365 subscription that uses Microsoft Teams.

You purchase an app named Appl from the Microsoft Teams Store.

You need to add App1 to the Microsoft Teams client for a specific group of users.

Which two actions should you perform from the Microsoft Teams admin center? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. From the Meeting settings, modify the Network settings.
B. From App setup policies, create a new app setup policy.
C. From App setup policies, modify the global app setup policy.
D. From the properties of each user, edit the assigned policies.
E. From the Org-wide settings, modify the Devices settings.

Correct Answer: BD
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies

QUESTION 23
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent temporary employees from using the private chat feature in Microsoft Teams.

Solution: You create a messaging policy and assign the policy to the users.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B

QUESTION 24
You have a Microsoft 365 E5 subscription that has Phone System enabled for all Microsoft Teams users.

You need to configure the Phone System to meet the following requirements:

▪ Provide a virtual receptionist that connects callers to either a specific user or the help desk.
▪ Route calls to the help desk on a First in, First out (FIFO) order.

Which two resources should you create? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. a call park policy
B. a call queue
C. a voice routing policy
D. a group call pickup
E. an auto attendant
F. a calling policy

Correct Answer: BE
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue
https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue

QUESTION 25
Your company has a Microsoft 365 subscription that contains 20 teams.

You need to ensure that a team named Team1 is identified as Highly Confidential in the Microsoft Teams client.

What should you use?

A. a classification label in the Azure Active Directory admin center
B. a sensitivity label in the Security & Compliance admin center
C. a supervisor policy in the Security & Compliance admin center
D. a teams policy in the Microsoft Teams admin center

Correct Answer: B
Explanation:
https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels-teams-groups-sites

QUESTION 26
You plan to implement a pilot project on Phone System for 100 users.

The pilot project will use a Microsoft Calling Plan.

You need to ensure that the users can establish calls to the PSTN.

Which cmdlets should you run?

A. Set-AzureADUserLicense, Set-CSUser, and Set-AzureADUser
B. Grant-CsOnlineVoiceRoutingPolicy, Set-CsOnlineVoiceUser, and Set-CSUser
C. Set-AzureADUser, Grant-CsOnlineVoiceRoutingPolicy, and Set-CsOnlineVoiceUser
D. Set-AzureADUserLicense, Set-CsOnlineVoiceUser, and Set-CSUser

Correct Answer: D
Explanation:
A Microsoft Calling plan requires an additional license. The three cmdlets in this answer assign a phone system license to the user, assigns a phone number to the user and enables the user for Enterprise Voice.

Reference:
https://docs.microsoft.com/en-us/microsoftteams/calling-plans-for-office-365
https://docs.microsoft.com/en-us/microsoftteams/set-up-calling-plans

QUESTION 27
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.

You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.

Solution: From Microsoft Teams admin center, you modify the External collaboration settings.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Explanation:
https://docs.microsoft.com/en-us/microsoftteams/set-up-guests

QUESTION 28
Your company has a Microsoft 365 subscription.

A user named User5 cannot establish call from Microsoft Teams.

You review the Microsoft Teams client for User5 and discover that the dial pad is unavailable.

Other users at the company can establish calls successfully.

You need to ensure that User5 can establish calls.

Which two actions should you perform? Each correct answer represents part of the solution.

NOTE: Each correct selection is worth one point.

A. Modify the caller ID properties of User5.
B. Assign a Phone System license to User5.