- A. ample client storage capacity
- B. control of user identity
- C. Service level agreements (SLAs)
- D. sufficient bandwidth

Correct Answer: D

QUESTION 47

Which language can be used for running programs on the client side during web access?

- A. HTML
- B. Java
- C. Javascript
- D. XML

Correct Answer: C

QUESTION 48

What does the total cost of Application Ownership (TCAO) consist of?

- A. The total annual costs of ownership including hardware support plus some amortization costs
- B. The total annual costs of ownership including all platform costs, staffing and other internal costs
- C. The total costs of ownership including hardware support plus some amortization costs
- D. The total costs of ownership including software, hardware and services

Correct Answer: A

QUESTION 49

Why is the Elastic Compute Cloud (EC2) by Amazon a Public Cloud service?

- A. Amazon allows anyone with a credit card access to the service.
- B. Amazon sells books. DVD's and electronic equipment.
- C. Amazon monitors the servers 24 hours per day.
- D. Amazon is a company with publicly trade-able stocks.

Correct Answer: A

QUESTION 50

Why is privacy an area of concern in Cloud computing?

- A. Data cannot be securely stored in a Cloud solution.
- B. Data always resides in another country, with different privacy laws.
- C. People using Cloud solutions are afraid that their data is not secure in the Cloud.
- D. Privacy laws vary from country to country.

Correct Answer: D

QUESTION 51

In its 2010 Whitepaper the Cloud Security Alliance (CSA) identifies a number of Top threats to

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Cloud Computing. What is not identified by the CSA as a threat?

- A. abuse and nefarious use of Cloud computing
- B. insecure application interfaces
- C. lack of good Service level agreements
- D. unknown risk profile and account

Correct Answer: C

QUESTION 52

What is a specific advantage of a Community Cloud?

- A. It is tailored to the needs of a single community.
- B. It is more secure than a Private Cloud.
- C. It is cheaper than a Public Cloud.
- D. It can form a Hybrid Cloud with a Private Cloud.

Correct Answer: A

QUESTION 53

A network protocol designed to provide strong authentication for client/server applications by using key cryptography. Which protocol is described?

- A. Extensive Messaging and Presence Protocol
- B. Kerberos protocol
- C. Lightweight Directory Access Protocol
- D. Transmission Control Protocol

Correct Answer: B

QUESTION 54

Failover is the capacity to switch, often automatically, to another system or resource in the event of a failure. How does failover assist in the provision of cloud services?

- A. It assists providers in ensuring continuity of service when there is a problem.
- B. It automatically restarts the system in case of a failure.
- C. It builds a back-up while the system is active.
- D. It provides hidden storage to be used when needed.

Correct Answer: A

QUESTION 55

Why does a VPN offer more mobility to employees?

- A. It allows employees to work from locations other than their office.
- B. It offers more security at home than at the office.
- C. It offers a higher network speed at home than at the office.
- D. It does not require a network connection.

Correct Answer: A

QUESTION 56

How might moving to the Cloud have a negative impact on users?

- A. Development is no longer in house and may take longer to be performed.
- B. Software licensing is no longer part of operations.
- C. Support and maintenance are no longer in house and may take longer to be performed.
- D. Uptimes can be guaranteed but not adjusted in a flexible manner.

Correct Answer: A

QUESTION 57

What is not a staffing benefit of Cloud computing?

- A. Fewer IT-staff
- B. Lower employee benefits
- C. Lower recruitment costs
- D. Lower self-service costs

Correct Answer: D

QUESTION 58

Which process is an external process for a Cloud data center?

- A. Availability management
- B. Capacity management
- C. Service continuity management
- D. Service level management

Correct Answer: D

QUESTION 59

What is meant by Virtualization?

- A. Virtualization means that data does not exist anywhere.
- B. Virtualization is a method to combine more computing power onto one server.
- C. Virtualization is a method to combine multiple computer environments onto one server.
- D. Virtualization means that no real computer system is needed to distribute cloud solutions.

Correct Answer: C

QUESTION 60

What might be considered an advantage for someone storing valuables in a bank in comparison to someone storing data in the Cloud?

- A. The bank customer knows where the bank is located and which locker is used to store valuables.
- B. The bank uses physical measures to protect your valuables.
- C. The bank has better protection against fires and floods.
- D. The bank has better opening hours.

Correct Answer: A

QUESTION 61

In identity management, how might location information be used?

- A. to determine the user's native language
- B. to determine whether the user is connected via a mobile platform
- C. to provide advertisements for local restaurants, determined by GPS
- D. to provide the correct version of the application for the user's operating system

Correct Answer: C

QUESTION 62

Which characteristic of Identity management systems uses presence and location to determine available services and capabilities?

- A. digital identity
- B. group management
- C. role management
- D. separation of duties

Correct Answer: A

QUESTION 63

Restricting access to systems/applications based on time is part of which Triple-A security cornerstone?

- A. Accounting
- B. Application
- C. Authentication
- D. Authorization

Correct Answer: D

QUESTION 64

How might moving to Cloud computing enhance user's ongoing experience of software applications?

- A. by accomplishing quick and efficient application updates
- B. by increasing the access to information available on the Internet
- C. by moving internal systems with performance problems to the Cloud
- D. by passing problems with applications to the Cloud provider

Correct Answer: A

QUESTION 65

Capacity management is a process to ensure IT infrastructure is used efficiently and that it is

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provided at the right time and price in the needed volumes. Which ISO/IEC 20000 process group does Capacity management belong to?

- A. Control processes
- B. Resolution processes
- C. Relationship processes
- D. Service delivery processes

Correct Answer: D

QUESTION 66

What is a driver for Cloud Computing?

- A. It makes it easier to scale down IT resources.
- B. It makes an organization less dependent on the network.
- C. It allows organizations to invest in IT before it is needed.
- D. It makes it easier to integrate with legacy software.

Correct Answer: A

QUESTION 67

What is the operational benefit of software licensing for a Cloud solution?

- A. Operational costs are part of capital expenditure.
- B. Platform costs are much more stable.
- C. Server costs are lower.
- D. Software licensing may no longer impact capital expenditure.

Correct Answer: D

QUESTION 68

What is not a security measure associated with the Single Sign On (SSO) principle?

- A. Active directory authentication
- B. Security token
- C. SOAP protocol
- D. Smart card

Correct Answer: C

QUESTION 69

Why may Service levels vary for Hybrid Clouds?

- A. Hybrid Clouds are constantly shifting from Public to Private Clouds.
- B. Hybrid Clouds are less reliable than Public Clouds.
- C. Hybrid Clouds are less reliable than Private Clouds.
- D. SLAs of Hybrid Clouds contain a mix of Public and Private Cloud SLAs.

Correct Answer: D