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Vendor: Salesforce

Exam Code: ADM-211

Exam Name: Administration Essentials for Experienced Admin

Version: 13.01

Q & As: 379

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QUESTION 1

_____ is a procedural scripting language that is written in discrete pieces, uses a syntax that looks like Java and acts like database stored procedures, and are executed entirely on the Force.com platform.

- A. S-Controls
- B. HTML
- C. PHP
- D. Ajax
- E. Apex

Correct Answer: E

QUESTION 2

_____ allow developers to completely replace the standard page layouts within the Sales force UI with completely custom pages.

- A. HTML
- B. Apex
- C. S-Controls
- D. Visual force Pages

Correct Answer: D

Explanation:

Visual force pages can incorporate Apex for advanced business logic functionality.

QUESTION 3

An administrator notices there are too many duplicate records, numerous sharing rules, and a large number of manually shared records. This situation may be a symptom of ...

- A. A role hierarchy that has too few roles
- B. A sharing model that is too public.
- C. A sharing model that is too private.
- D. Object permissions on profiles that are too restrictive.

Correct Answer: C

Explanation:

With a private sharing model, users can't see if records already exist in the system and create new ones that they can see. Also, IT receives many requests for additional access to users as well as users individually sharing records.

QUESTION 4

An administrator wrote a field update action for a workflow rule on a field that is hidden via Field-Level Security. When the workflow rule triggers, what happens to the data in the hidden field?

- A. The field will fail to update and remain in its original state.
- B. The field is updated, even though it is hidden.
- C. The field will only update if the rule was triggered by a time-based trigger.
- D. The field will only update if the user has "Modify All Data" enabled in the profile.

Correct Answer: B

Explanation:

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Workflow rules run whether or not the end user is able to see the field.

QUESTION 5

All of the following tools assist in auditing EXCEPT:

- A. Reports
- B. Field History
- C. Setup Audit Trail
- D. Page Layout
- E. Dream factory Snapshot

Correct Answer: D

Explanation:

Page Layout has nothing to do with auditing. However, you can place some history related list on a page layout to display the historical information.

QUESTION 6

As an end user what are two things you can do in content?

- A. Read
- B. Edit
- C. Subscribe
- D. Post

Correct Answer: AC

QUESTION 7

Because Apex runs in a multitenant environment, the Apex runtime engine strictly enforces a number of _____ ensure that runaway scripts do not monopolize shared resources.

- A. Bandwidth limits
- B. API limits
- C. Data storage limits
- D. Governor limits
- E. Mayoral limits

Correct Answer: D

Explanation:

Governor limits help to ensure the stability and performance of each org inside SFDC shared infrastructure.

QUESTION 8

S-Controls are the _____ (code that can execute) for various _____ (objects that fire events)in the system, such as standard or custom buttons, custom links, inline s-controls, and web tabs.

- A. Hooks, Targets
- B. Targets, Hooks
- C. HTML, Snippets
- D. Snippets, HTML

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Correct Answer: B

QUESTION 9

A company called Universal Containers would like to track bugs within Sales force. The company needs to track the bug's severity and type as well as its status and description. Bugs should be related to Cases, but the bug's owner will be different than the owner of the case. How can the Universal Containers administrator meet these requirements?

- A. Create a section on the case page layout
- B. Create a field on cases
- C. Create a custom object for bugs and relate it to cases
- D. Create a relationship between the standard bug object and the standard case object

Correct Answer: C

Explanation:

The relationship would be established using a look up to the cases object so that independent ownership can be established. It will also allow the related bugs to be visible as a related list on the cases screen.

QUESTION 10

A company currently uses the standard Sales force product and price hook objects. Is it possible for this company to publish product and price hook information to its corporate Web site so customers in different regions see the correct product catalog with prices in the local currency?

- A. Yes, with the Customer portal.
- B. No, it is not possible to present multicurrency data.
- C. Yes, by building a custom integration following the X-to-Web design pattern.
- D. No, it is not possible to present data stored in standard objects other than cases and solutions to a Web site.

Correct Answer: C

Explanation:

X-to-web enables any standard or custom object to be published into any website.

QUESTION 11

CORRECT TEXT

Define User Adoption

Correct Answer:

User adoption means gaining the trust of users to use the system on a regular basis as intended.

Explanation:

They will feel that they want to use the system instead of being forced to use it.

QUESTION 12

CORRECT TEXT

Describe Apex

Correct Answer:

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1. Apex is a procedural scripting language executed byfoix-e.com.
2. It uses a Java-like syntax, acts like database stored procedures.
3. It runs natively on sales force servers, more powerful and faster than non-server code.
4. It adds business logic to most system events - button clicks, related record updates, s-control displays, data loads

QUESTION 13

CORRECT TEXT

Describe data "scrubbing":

Correct Answer:

Scrubbing is a processed used to help identify dirty data.

Explanation:

The process removes formatting (like in a phone number) to line up data to check for duplicates or bad data.

QUESTION 14

CORRECT TEXT

Describe how administrators can examine what configuration changes have been made:

Correct Answer:

1. Through the audit trail (at Setup | Security Controls).
2. It will show the 20 most; recent setup changes, you can download a complete history for the last 180 days
3. There are over three dozen items tracked (see "Monitoring Setup Changes" in help)
4. Alternatively, you might use Dream factory's Snapshot or other Metadata API-based tools.

QUESTION 15

CORRECT TEXT

Describe how can you use Excel Connector in conjunction with custom reports to get the data you want?

Correct Answer:

1. Run the report from Excel using Connect for Office, then
2. Use the Excel Connector to manipulate and update data

QUESTION 16

CORRECT TEXT

Describe some features within web services.

Correct Answer:

1. 30+ operations (methods) supported
2. Numerous entities (objects) supported
3. SOQL (S force Object Query Language)
4. SOSL (S force Object Search Language)

QUESTION 17

CORRECT TEXT

Describe some feedback mechanisms that can help drive "relentless incrementalism":