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B. False

Correct Answer: A

QUESTION 668

CORRECT TEXT

Fill in the blank.

Dashboard components can consist of:

Correct Answer: See the answer below

Explanation:

Chart

Tables - As of Spring '10, Tables can have 4 columns

Metric

Gauge

Custom S-Control

Visual force Page

Not graphs

QUESTION 669

There are many dashboard components from SF Labs including the Apex Dashboard Kit which can be installed:

A. True

B. False

Correct Answer: A

QUESTION 670

CORRECT TEXT

Fill in the blank.

What are the three editions of Salesforce?

Correct Answer: See the solution below.

Explanation:

PE Professional Edition

EE Enterprise Edition

UE Unlimited Edition

QUESTION 671

How many app exchange apps can you install in PE?

A. 5

B. 10

C. 15

D. 20

Correct Answer: A

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QUESTION 672

How many app exchange apps can you install in EE?

- A. 5
- B. 10
- C. 15
- D. 20

Correct Answer: B

QUESTION 673

How many app exchange apps can you install in UE?

- A. 10
- B. 20
- C. 30
- D. Unlimited

Correct Answer: D

QUESTION 674

Can you uninstall an AppExchange application once it has been deployed?

- A. Yes
- B. No

Correct Answer: A

QUESTION 675

CORRECT TEXT

Fill in the blank.

Where are Cases created?

Correct Answer: See the answer below

Explanation:

On the Cases Object and Account or Contact Related Lists.

QUESTION 676

CORRECT TEXT

Fill in the blank.

How are Cases assigned?

Correct Answer: Assignment Rule

QUESTION 677

The Self Service Portal and Customer Portal are the same technology?

- A. Yes
- B. No

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Correct Answer: B

QUESTION 678

CORRECT TEXT

Fill in the blank.

When can inactive assignment rules be run on leads?

Correct Answer: During lead import

QUESTION 679

Who can submit an idea to Salesforce.com IdeaExchange?

- A. Salesforce.com partners
- B. Sales force employees
- C. Salesforce.com users
- D. Anyone who has a login to Idea Exchange

Correct Answer: D

QUESTION 680

CORRECT TEXT

Fill in the blank.

Determine if the description is Master/Detail or Lookup: Child is deleted when parent is deleted.

Correct Answer: Master/Detail

QUESTION 681

CORRECT TEXT

Fill in the blank.

Determine if the description is Master/Detail or Lookup: Lookup field on child is always required.

Correct Answer: Master/Detail

QUESTION 682

CORRECT TEXT

Fill in the blank.

Determine if the description is Master/Detail or Lookup: For reporting parent and child fields available

Correct Answer: Master/Detail

QUESTION 683

CORRECT TEXT

Fill in the blank.

Determine if the description is Master/Detail or Lookup: Up to 25 such relationships

Correct Answer: Lookup

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QUESTION 684

CORRECT TEXT

Fill in the blank.

Determine if the description is Master/Detail or Lookup: No inherited sharing:

Correct Answer: Lookup

QUESTION 685

Each workflow rule applies to a single object, such as leads, accounts, or opportunities.

- A. True
- B. False

Correct Answer: A

QUESTION 686

Workflow rules can't be triggered by campaign statistic fields, including individual campaign statistics and campaign hierarchy statistics.

- A. True
- B. False

Correct Answer: A

QUESTION 687

Workflow rules can be triggered any time a record is saved or created, depending on your rule criteria:

- A. True
- B. False

Correct Answer: A

QUESTION 688

Workflow rules are triggered when a standard object in a master-detail relationship is re-parented, even if the object's evaluation criteria is set to When a record is created, or when a record is edited and did not previously meet the rule criteria.

- A. True
- B. False

Correct Answer: A

QUESTION 689

Workflow rules never trigger on converted leads

- A. True
- B. False

Correct Answer: A

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QUESTION 690

Workflow rules on custom objects are automatically deleted if the custom object is deleted.

- A. True
- B. False

Correct Answer: A

QUESTION 691

You can't package workflow rules with time triggers.

- A. True
- B. False

Correct Answer: A

QUESTION 692

Workflow rules trigger automatically and are visible to the user.

- A. True
- B. False

Correct Answer: B

QUESTION 693

You can create email alerts for workflow rules on activities.

- A. True
- B. False

Correct Answer: B

QUESTION 694

Saving or creating records can trigger one rule.

- A. True
- B. False

Correct Answer: B

QUESTION 695

Changes you make to records while using Connect Offline are lost.

- A. True
- B. False

Correct Answer: B