Correct Answer: E

#### **QUESTION 564**

CORRECT TEXT

Fill in the blank.

What happens when a user is already logged in when restricted hours start?

Correct Answer: See the answer below

**Explanation:** 

The system immediately ends the user's session.

### **QUESTION 565**

Mass Mail Contacts option doesn't appear under the Tools section in the Contacts tab, what could have caused this?

- A. The user Role is insufficient to view this tool
- B. Email is unchecked for that profile in FLS
- C. This is a bug and must be escalated
- D. Mass mail is not enabled for the profile.
- E. Mass mail is not checked in FLS

Correct Answer: BD

#### **QUESTION 566**

Even a user with "View all data" (VAD) permission cannot view hidden folders as well as folders shared to no one.

- A. True
- B. False

Correct Answer: B

# **QUESTION 567**

The maximum number of values in controlling picklists is the same as in dependent picklists.

- A. True
- B. False

Correct Answer: B

#### **QUESTION 568**

What is the maximum number of records that return in a report without exporting the results?

- A. 6500
- B. 5000
- C. 3000
- D. 2000
- E. 4000
- F. 3900

Correct Answer: D

#### **QUESTION 569**

Name the benefits of the cloud computing model?

- A. Multi-tenant
- B. Scales with your business
- C. Modest operating expense
- D. No capital expense
- E. Elastic
- F. Pay-as-you-go

Correct Answer: ABCDEF

#### **QUESTION 570**

With Spring '11, a new version of Chatter Desktop is available with performance optimizations and enhancements that let you:

- A. Click files to preview them
- B. Subscribe to a user
- C. Select the To: Me tab to see posts directed to you
- D. Click groups and users to view their feeds
- E. Post to a group or user\'s feed
- F. Subscribe to a user feed post

Correct Answer: ACDE

### **QUESTION 571**

Custom Summary Formulas can run calculations on custom formula fields.

- A. True
- B. False

Correct Answer: A

#### **QUESTION 572**

Which are true about Trialforce Email Branding?

- A. It is available only in Unlimited, Enterprise and Developer Editions
- B. It allows you to modify system-generated emails so that they appear to come from your company rather than from Salesforce.com.
- C. Trialforce Email Branding is automatically enabled for existing partners with Trialforce and when a new partner request Trialforce.
- D. Trialforce Email Branding only applies to users who sign up for your application through Trialforce.

Correct Answer: BD

#### **QUESTION 573**

Enterprise, Developer and Unlimited System Administrators can create an unlimited number of Custom Profiles from scratch.

A. True B. False

Correct Answer: A

#### **QUESTION 574**

When you define a Data Validation Rule, what else must you also define?

- A. Whether or not the field is required
- B. An Error Message
- C. What email gets sent if the Rule triggers
- D. Whether or not the record gets deleted

Correct Answer: B

## **QUESTION 575**

You can set a default value for a custom field.

A. True

B. False

Correct Answer: A

#### **QUESTION 576**

Select the order in which the Workflow actions fire in Salesforce.

- A. Field Updates, Outbound Messages, Email Alerts, Tasks
- B. Field Updates, Tasks, Email Alerts, Outbound Messages
- C. Apex before Triggers, Apex after Triggers, Workflow Rules
- D. Email Alerts, Outbound Messages, Field updates

# Correct Answer: B QUESTION 577

Which of the following is an example of One-to-Many Relationships between Standard objects?

- A. Opportunities to Opportunity Products
- B. Accounts to Contacts
- C. Contacts to Tickets
- D. Contacts to Accounts

Correct Answer: B

## **QUESTION 578**

A record owner has the privileges to: View and edit records, transfer or change ownership of records, and delete owned records.

- A. True. All the time.
- B. False. All the time.
- C. True. If Object permission is enabled.
- D. False. If Object permission is disabled.

E. True. If Object permission is disabled.F. False. If Object permission is enabled.

Correct Answer: CD

### **QUESTION 579**

Identify the maximum number of leads / contacts that you can add from a report at one time using Integrated Campaign Builder:

- A. 25000
- B. 50000
- C. 75000
- D. 100000

Correct Answer: B

## **QUESTION 580**

When a lead is converted it becomes an Account, Contact and Opportunity (unless you opt out of creating an Opportunity)

- A. True
- B. False

Correct Answer: A

# **QUESTION 581**

When you click Printable view, the report will display in a print ready format in Excel?

- A. True
- B. False

Correct Answer: A

# **QUESTION 582**

All personalization made to the Reports tab (expanding and collapsing of folders) is saved automatically. When a user returns to the Reports Tab in future sessions, the settings will remain intact until they are changed:

- A. True
- B. False

Correct Answer: A

# **QUESTION 583**

CORRECT TEXT

Fill in the blank.

If your Marketing team needed to add 10,000 existing leads to a campaign at one time, what would be the best way to do this?

Correct Answer: Create a report

#### **QUESTION 584**

Can an end user import Members into a Campaign?

A. TrueB. False

Correct Answer: B

### **QUESTION 585**

Only users with "Create and Customize" permission can access the Report?

A. True B. False

**Correct Answer:** A

# **QUESTION 586**

Data Validation Rules are executed for a field (vs. as record).

A. True B. False

Correct Answer: B

## **QUESTION 587**

Customer Portal users can view the tags section of a page, if it is included in a page layout.

A. TrueB. False

Correct Answer: B

# **QUESTION 588**

CORRECT TEXT

Fill in the blank.

What profile permission is required for editing and deleting public tags?

Correct Answer: See the answer below

**Explanation:** Tag Manager.

Note: Tag Manager is enabled by default for the System Administrator profile.

#### **QUESTION 589**

CORRECT TEXT

Fill in the blank.

What type of relationship must exist if you would like the child record to remain if the parent is deleted?