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QUESTION 339

A technician is installing the Mac OS X operating system. The technician is prompted to select the filesystem. Which of the following filesystems should the technician utilize to install the listed operating system?

- A. EW2
- B. FAT32
- C. HFS
- D. NTFS

Correct Answer: C

QUESTION 340

A system administrator needs to submit a change request to the change control board for review and approved. The system administrator will be upgrading the production servers to the latest OS. Which of the following must the administrator include in the change request before the change control board will approve the request? (Select THREE.)

- A. A continuity of operations plan
- B. Change board approval
- C. A rack diagram
- D. An updated baseline
- E. A risk analysis
- F. A change plan
- G. A back-out plan
- H. A security event log

Correct Answer: FG

QUESTION 341

A technician is installing an application on a Linux system using the Bash shell console. Which of the following extensions should the technician select to install the application?

- A. .Exe
- B. .Apk
- C. .Sh
- D. .app

Correct Answer: B

QUESTION 342

A remotely managed self-checkout machine in a retail store runs Windows 10. The image contains drivers for locally attached third-party hardware (i.e., receipt printers), third-party applications, and proprietary applications made by the company's IT department. The self-checkout machine is experiencing errors, and the store employees are instructed to reload the OS. Which of the following would be the BEST option to restore full functionality to this machine with the least administrative effort?

- A. CD-RW
- B. BD-R
- C. Thin client
- D. Network boot

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Correct Answer: D

QUESTION 343

A technician needs to format a 64GB flash drive. Which of the following formats will the technician MOST likely use?

- A. FAT
- B. ExFAT
- C. FAT32
- D. CDFS

Correct Answer: B

QUESTION 344

A technician is planning a new desktop rollout project for a company. The company wants to donate systems to the library for reuse. The company does not store sensitive material on the desktops, but it does want all the data to be deleted and not easily recoverable. Which of the following methods would be BEST for the technician to perform to prepare the system for donation?

- A. Low-level formatting
- B. Degaussing
- C. Encrypting
- D. Drive wiping

Correct Answer: A

QUESTION 345

A technician has enabled port security on a switchport. Which of the following BEST describes the effect this will have?

- A. Devices must match a list of allowed MAC addresses before accessing the network
- B. Devices need to conform to the policies set forth by the MDM software
- C. Data loss prevention software will be monitoring for data exfiltration on the port.
- D. A firewall is actively monitoring the network traffic using heuristic analysis.

Correct Answer: A

QUESTION 346

A company's computers have continuously been infected with malware. Multiple users have been bringing in USB flash drives, which they use to work on project while at home and the office. Which of the following security best practices should a technician implement to minimize exposure with the LEAST amount of impact to the users?

- A. Disable AutoRun.
- B. Enable data encryption.
- C. Restrict user permissions.
- D. Configure logon time restrictions

Correct Answer: A

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QUESTION 347

A technician discovers a user's home computer has Windows Update disabled and suspects malware has replaced several Windows OS files. After completing a malware scan, which of the following command line utilities would the technician MOST likely run before enabling Windows Update?

- A. xcopy
- B. chkdsk
- C. sfc
- D. gpupdate

Correct Answer: C

Explanation:

<https://www.lifewire.com/sfc-command-system-file-checker-2626020>

QUESTION 348

An end user's laptop is not as fast as when it was first purchased. The user wants it to revert to that point without losing any data. A technician examines the laptop and notices it has a magnetic hard drive. Which of the following can the technician do to make the laptop faster?

- A. Roll back the updates
- B. Update the drivers.
- C. Defragment the system.
- D. Reinstall Windows

Correct Answer: C

QUESTION 349

A user's PC has become infected with malware that has a known remediation. Which of the following would MOST likely prevent this from happening again?

- A. Create a restore point.
- B. Utilize a preinstallation environment.
- C. Disable System Restore.
- D. Keep software up to date.

Correct Answer: D

QUESTION 350

Which of the following is used with WPA2 to authenticate wireless clients?

- A. TACACS+
- B. LDAP
- C. RADIUS
- D. MDM

Correct Answer: C

QUESTION 351

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When a user logs in to a computer, desktop icons and documents are missing. The user only has one account, and none of the personalized settings are there. Everything worked fine the previous day. Which of the following should a technician do to resolve the issue?

- A. Perform a system refresh.
- B. Change the account permissions.
- C. Repair the profile.
- D. Restore the data from backup.

Correct Answer: A

QUESTION 352

A user is trying to access a popular email website but is being redirected to a different website that asks for login credentials. The user calls a technician, who promptly notices a security issue. Which of the following should the technician do to remove the threat from the system?

- A. Remove all parameters after the FQDN website address.
- B. Remove all files from the temporary folder and restart the computer.
- C. Remove and reinstall the web browser in safe mode.
- D. Remove all lines that are not comments from the hosts file.

Correct Answer: B

QUESTION 353

After a successful phishing attempt on a corporate workstation, the workstation is infected with malware that went undetected by the antivirus. When a technician arrives to investigate the issue, the workstation is no longer in a bootable state. Recovery is not possible, and the operating system has to be reinstalled completely. Which of the following would MOST likely prevent a future infection?

- A. Creating regular restore points
- B. Educating the user
- C. Scanning for viruses frequently
- D. Channing to a different antivirus vendor

Correct Answer: B

QUESTION 354

Users are reporting slow connections on their mobile devices when trying to download large data files from the network servers, but users on wired connections are not having any issues. A network technician notices multiple alerts about wireless access points going offline, and several devices connecting to the WLAN are unable to authenticate successfully. Which of the following issues are the mobile users experiencing?

- A. Over-limit data transmission
- B. Unauthorized account access
- C. Leaked personal data
- D. Dropped signals

Correct Answer: D

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QUESTION 355

A technician is completing the documentation for a major OS upgrade of a Linux distribution that will impact a company's web services. The technician finishes the risk assessment and documents the change process. Which of the following should the technician complete NEXT?

- A. Scope of the change
- B. Back-out plan
- C. Purpose of the change
- D. Change request

Correct Answer: B

QUESTION 356

The IT department must ensure previously used passwords cannot be reused when users change their passwords. Which of the following password policies should be enforced to meet this requirement? (Select TWO.)

- A. Password complexity
- B. Password history
- C. Password length
- D. Maximum password age
- E. Minimum password age
- F. Lockout threshold

Correct Answer: BE

QUESTION 357

A technician is updating a network switch at a location facility. The technician needs to ensure the data is not sent in plaintext over untrusted networks. Which of the following should the technician use? (Choose two.)

- A. SSH
- B. SCP
- C. TFTP
- D. FTP
- E. RDP
- F. VNC

Correct Answer: AB

QUESTION 358

Following instructions from the help desk, a company employee turns off a workstation that has a suspected ransomware infection. A technician is dispatched later to investigate the workstation. Which of the following should the technician perform FIRST?

- A. Disconnect the network cable.
- B. Disable System Restore
- C. Boot into safe mode
- D. Update the antivirus software.
- E. Recover from a restore point

Correct Answer: A