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```
Reply from 10.10.10.30: bytes=32 time=13ms TTL=52
Reply from 10.10.10.30: bytes=32 time=13ms TTL=52

Ping statistics for 10.10.10.10:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
    Minimum = 13ms, Maximum = 13ms, Average = 13ms

c:\> ?
    % Invalid input detected, query help for valid commands.
c:\> help

    ipconfig
    nslookup
    ping
    tracert

    help

c:\> nslookup
    % Invalid input detected, query help for valid commands.
c:\> nslookup
    % Invalid input detected, query help for valid commands.
c:\> help

    ipconfig
    nslookup
    ping
    tracert
    help

c:\>
```

```
-----
--- Welcome to Computer B -----
-----

c:\>
```

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```
-----
c:\> ipconfig

Windows IP Configuration

Ethernet adapter Ethernet:

    Connection-specific DNS Suffix . . . . . : local.net
    IPv4 Address . . . . . : 10.10.10.30
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : 10.10.10.1

c:\> ping 10.10.10.20

Pinging 10.10.10.20 with 32 bytes of data:
Reply from 10.10.10.20: bytes=32 time=13ms TTL=52
Reply from 10.10.10.20: bytes=32 time=13ms TTL=52
Reply from 10.10.10.20: bytes=32 time=13ms TTL=52
Reply from 10.10.10.20: bytes=32 time=13ms TTL=52

Ping statistics for 10.10.10.20:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 13ms, Maximum = 13ms, Average = 13ms

c:\> nslookup
% Invalid input detected, query help for valid commands.
c:\>
computerB
```

**Correct Answer:** See the explanation below:

**Explanation:**

We need to flush the DNS to have the new IP address assigned to the same computer name. Use the ipconfig/flushdns command.

### QUESTION 72

Which of the following technologies can be used for wireless payments?

- A. NFC
- B. Bluetooth
- C. IR
- D. LTE

**Correct Answer:** A

### QUESTION 73

A user is having a problem with printing a specific document type. The network printer OCP shows that the printer is online with no errors. Other users are not having the same issue. The user sends the document to another printer and the document prints. Which of the following should a technician do FIRST in troubleshooting the problem?

- A. Stop and restart the PC print spooler service.
- B. Verify the user is sending the document to the correct printer queue.
- C. Have each user send the same document to the correct printer queue.
- D. Stop and restart the print server queues, and then have the user resend the document.

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**Correct Answer: B**

### **QUESTION 74**

Several company users are frequently forgetting passwords for their mobile devices and applications. Which of the following should the systems administrator do to reduce the number of help desk tickets submitted?

- A. Implement single sign-on.
- B. Enable multifactor authentication.
- C. Configure biometric authentication.
- D. Remove complex password requirements.

**Correct Answer: A**

### **QUESTION 75**

A user is experiencing email problems and explains to a technician that all emails with graphics or images do not display the graphics. Which of the following configurations would correct this behavior?

- A. Change the email settings in antivirus.
- B. Change the security settings of the email client.
- C. Change the firewall security settings.
- D. Change the email proxy settings.
- E. Change the trusted sites in the browser settings.

**Correct Answer: B**

### **QUESTION 76**

A technician wants to block remote logins to a server. Which of the following ports should be blocked?

- A. 21
- B. 23
- C. 80
- D. 443

**Correct Answer: A**

### **QUESTION 77**

A systems administrator is configuring a server to host several virtual machines. The administrator configures the server and is ready to begin provisioning the virtual machines. Which of the following features should the administrator utilize to complete the task?

- A. Hypervisor
- B. Disk management
- C. Terminal services
- D. Device Manager
- E. Virtual LAN

**Correct Answer: A**

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**QUESTION 78**

Ann, an accountant, reports that after turning on her new laptop, she received a message stating her IP address is already in use on the system. She

- A. Remove the static IP configuration from the desktop.
- B. Set the laptop configuration to DHCP to prevent conflicts.
- C. Replace the network card in the laptop, as it may be defective.
- D. Bridge the LAN connection between the laptop and the desktop.

**Correct Answer: B**

**QUESTION 79**

Which of the following is used to connect a headset to a laptop?

- A. eSATA
- B. BNC
- C. RG-6
- D. USB

**Correct Answer: D**

**QUESTION 80**

Which of the following is an APIPA address?

- A. 162.200.1.1
- B. 167.100.1.1
- C. 168.254.0.1
- D. 169.254.1.1

**Correct Answer: D**

**QUESTION 81**

A user has reported application connectivity problems to the network administrator. The network administrator knows there have been firewall configuration changes recently by a security vendor and believes the issue could be related to a port being closed on the firewall. Which of the following should the network administrator do NEXT?

- A. See if the same application fails on another workstation
- B. Go into the firewall and open the port
- C. Verify system functionality on the user's workstation
- D. Document the issue for future reference

**Correct Answer: C**

**QUESTION 82**

The IT department recently upgrade client computer for the graphics department. A user reports the new computer has not worked since up. It , makes unusual sound when pressing the power button. A technician verifies the power cable works and the computer is connected properly to both data and power. The monitor powers on but display the message NO source. Which of the

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following BEST explains the cause of this problem?

- A. There is insufficient power to the computer
- B. There is back screen on system boot.
- C. The computer is overheating.
- D. The error beep codes on POST.

**Correct Answer: C**

### **QUESTION 83**

A customer recently moved a high-end graphics card from a known-working computer to a different computer. The computer works without issue when viewing email and web pages or when using certain applications. However, when a game with high-end graphics requirements is opened, the program will run for a few minutes before the computer shuts down. Which of the following is MOST likely causing the problem?

- A. Power supply wattage
- B. Video RAM
- C. CPU frequency
- D. Monitor resolution

**Correct Answer: A**

### **QUESTION 84**

A customer contacts the help desk stating a laptop does not remain charged for more than 30 minutes and will not charge more than 15%. Which of the following components are the MOST likely causes the issue? (Select three.)

- A. LCD power inverter
- B. AC adapter
- C. Battery
- D. Processor
- E. VGA card
- F. Motherboard
- G. Backlit keyboard
- H. Wireless antenna

**Correct Answer: ACF**

### **QUESTION 85**

A network administrator is attempting to access the firewall while inside the datacenter. Which of the following peripherals must be connected to do so?

- A. KVM
- B. Touchpad
- C. Mouse
- D. Keyboard

**Correct Answer: A**

### **QUESTION 86**

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