



Microsoft

Exam MB2-716

Microsoft Dynamics 365 Customization and Configuration

Version: 9.0

[Total Questions: 93]

Question No : 1

You plan to entity mapping to replicate data from a text field between two related entities.

For which scenario can you replicate data?

- A. The target field is already mapped to a different source field.
- B. The length of the source field is smaller than the destination field
- C. The two entities are in a N:N relationship.
- D. The new record is created and then related to the parent record

Answer: B

Question No : 2

A group of users must be able to associate a time zone with a record.

You need to implement the required functionality by using native Microsoft Dynamics 365 features.

Which field type should you use?

- A. option set
- B. multiple lines of text
- C. whole number
- D. lookup

Answer: C

Question No : 3

You implement Microsoft Dynamics 365 for customers.

A customer reports that their sales support staff is taking too much time updating the probability on opportunities.

You must display an Editable Grid control when users view the Opportunity entity from the web. You must display a read-only grid when users view opportunities on a tablet device.

What should you do?

- A. On the Opportunity entity, clear the Enable for mobile setting.
- B. On the Outlook and Mobile Settings page for the Opportunity entity, configure the Organization data download filter.
- C. On the Opportunity entity, select the Tablet option for the Microsoft Dynamics 365 Read-only Grid setting.
- D. On the Opportunity entity, select the Read-only in mobile setting

Answer: A

Question No : 4

You create a custom entity. Records are created by users through the user interface, and through a backend Integration. You must combine two fields to populate a new field that will replace the name field on the entity. You need to ensure that the new field displays a result immediately after a new record is saved. What should you use?

- A. a background workflow
- B. JavaScript code on the record form
- C. a form-scoped business rule
- D. a calculated field

Answer: B

Question No : 5

You have an environment that includes Microsoft Dynamics 365 and Exchange Online. Email messages between Microsoft Dynamics and Exchange are synchronizing correctly.

You need to ensure that appointments, contacts, and tasks are synchronized.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

- A. Configure the default synchronization method for appointments, contacts, and tasks to use server-side synchronization.
- B. Configure the default synchronization method for appointments, contacts, and tasks to use Microsoft Dynamics 365 for Outlook.
- C. Connect Microsoft Dynamics 365 to POP3/SMTP servers.
- D. Set up the email router.

Answer: A,B

Question No : 6

You are implementing Microsoft Dynamics 365 for a medical center.

You need to implement the Connection functionality of Microsoft Dynamics 365 to display family relationships between patients.

What should you do?

- A. Create a new entity named Connection Role that allows staff to connect the Contact records for family members.
- B. Configure a 1:N relationship between the Contact entity and Relationship entity.
- C. Specify the Connection Roles that describe the relationship.
- D. Create a new Activity entity to describe the relationship.

Answer: D

Question No : 7

A sales team member creates a chart.

You need to make the chart available to all members of the sales team.

What should you do?

- A. Download and use the Microsoft Dynamics CRM 2016 Report Authoring Extension.
- B. Ask the team member to export the data used by the chart.
- C. Export the chart XML and import it into system charts.
- D. Ask the team member to share the chart with other sales team members.

Answer: D

Question No : 8

Which two of the following are valid security role permissions? Each correct answer presents a complete solution.

- A. Deactivate
- B. Share
- C. Edit
- D. Append

Answer: C,D

Question No : 9

You need to configure Microsoft OneNote integration for an organization's Microsoft Dynamics 365 case entity. Which two components should you enable? Each correct answer presents part of the solution.

- A. Microsoft Office 365 groups
- B. document management for the entity
- C. Interactive Service Hub
- D. server-based Microsoft SharePoint integration
- E. Microsoft OneDrive integration

Answer: D,E

Question No : 10

You are a Microsoft Dynamics 365 administrator for a real estate company.

The sales team wants to use mobile devices to update opportunities and gain insights about customers while they are out of the office.

You need to instruct the sales team on how to install mobile apps for Microsoft Dynamics 365.

To which two locations should you direct the sales team members? Each correct answer presents a complete solution.

- A. the Settings (Personal Options) page in Microsoft Dynamics 365
- B. the Apple iTunes App Store, Google Play App Store, or Windows Store

- C. a specific Microsoft SharePoint site
- D. a Microsoft OneDrive for Business folder

Answer: A,B

Question No : 11

You have a Microsoft Dynamics 365 environment. You create and deploy a custom entity. Which property can you turn off after enabling the property?

- A. Connections
- B. Feedback
- C. Change Tracking
- D. Activities

Answer: A

Question No : 12

You implement Microsoft Office 365 groups for a company.

You need to ensure that all members of a specific security role can see and use an Office 365 group.

Which privilege should you assign to the security role?

- A. ISV Extensions
- B. Execute Workflow Job
- C. Act on behalf of another user
- D. Browse Availability

Answer: A

Question No : 13

You plan to implement a server-based integration between Microsoft Dynamics 365 and SharePoint Online. Which two statements are true? Each correct answer presents a

complete solution.

- A. You only need to sign in to Microsoft Dynamics 365 to access documents stored in SharePoint.
- B. SharePoint actions including Alert Me, Download a Copy, and Copy Shortcut are supported.
- C. You do not need to implement a list component.
- D. Users can create folders in Microsoft Dynamics 365.

Answer: C,D

Question No : 14

You are creating a set of system views.

Which three options can you configure for the views? Each correct answer presents a complete solution.

- A. read, write, and delete permissions
- B. append, assign, and share permissions
- C. default sort order for results
- D. the widths of each column
- E. the columns to display

Answer: C,D,E

Explanation: https://technet.microsoft.com/en-us/library/dn509578.aspx#BKMK_ChooseAndConfigureColumns

Question No : 15

You need to create a business rule for the account entity that runs both client and server side. Which business rule scope should you use?

- A. All Forms
- B. Account
- C. Account for Interactive Experience
- D. Entity

Answer: D

Question No : 16

N NO: 8

You create a business rule. Which action can you perform?

- A. Hide a section.
- B. Show an error message when a rule fails to run.
- C. Show an error message when a condition is met.
- D. Hide a tab.

Answer: C

Question No : 17

You are implementing a new business process flow (BPF) in Microsoft Dynamics 365.

You specify a name and the primary intent for the BPF, and define the stages and conditions.

You need to configure the composition.

Which two options can you configure? Each correct answer presents a complete solution.

- A. Dialogs
- B. Workflows
- C. Steps
- D. Actions

Answer: B,C

Question No : 18

You configure a 1:N relationship between two entities and set the cascade rule for deletion

to Referential.

What effect does deleting the parent record have on any child records?

- A. The child records remain but the link to the parent record is removed.
- B. The parent record cannot be deleted until all of the child records are first deleted.
- C. The child records are deleted and the link to the parent record shows as deleted.
- D. The child records are deleted along with the parent record.

Answer: D

Question No : 19

You need to ensure that users can save private documents in Microsoft OneDrive for Business folders from within Microsoft Dynamics 365.

Which three actions should you perform? Each correct answer presents part of the solution.

- A. Set the Manage User Synchronization Filters option to Origination for the Security Role.
- B. Configure server-based integration for Microsoft Dynamics 365 and Microsoft SharePoint Online.
- C. Install and activate the Microsoft SharePoint List Component.
- D. Ensure that users have Microsoft OneDrive for Business and SharePoint licenses.

Answer: A,B,C

Question No : 20

ION NO: 20

You need to enable auditing for the account entity.

Which two actions should you perform? Each correct answer presents part of the solution.

- A. Start auditing.
- B. Enable change tracking.
- C. Enable auditing for common entities.
- D. Enable auditing for user access.

Answer: A,C

Question No : 21

Which form type is used by the Microsoft Dynamics 365 for tablets app?

- A. Mobile
- B. Main
- C. Mobile - Express
- D. Turbo

Answer: A

Question No : 22

You add a lookup for contacts to the case form.

You need to display the most recent primary phone number for a contact on the case form while minimizing administrative effort.

What should you do?

- A. Use a workflow to copy the phone number to a new field on the case when the contact changes.
- B. Use a quick view form to display the phone number.
- C. Use a web resource to query and display the phone number.
- D. Use field mapping during record creation to copy the phone number to a new field on the case.

Answer: D

Question No : 23

You are designing a managed solution that will be deployed to another part of the business. Users may want to customize specific parts of the solution after the solution is installed.

Which capability represents a managed property that users can configure;'

- A. the ability to change the display name of a system entity
- B. the ability to reassign a system dashboard
- C. the ability to rename a web resource
- D. the ability to add forms to a custom entity

Answer: C

Question No : 24

You are configuring auditing for Microsoft Dynamics 365.

Which two operations can you audit? Each correct answer presents a complete solution.

- A. Create, update, and delete records.
- B. Create an association between records.
- C. Retrieve records.
- D. Export records.

Answer: B,D

Question No : 25

Which two statements are exclusive to managed solutions and not unmanaged solutions?
Each correct answer presents part of the solution.

- A. You cannot export the solution.
- B. When you remove the solution, all components items included in the solution are removed.
- C. You must define entity assets for every entity that you add to the solution.
- D. You must select a publisher for the solution

Answer: B,C

Question No : 26

You need to display data is referenced by a lookup field on a form.

Which option should you use?

- A. Quick View
- B. Associated View
- C. Public View
- D. Quick Find View

Answer: A

Question No : 27

Which two features are only available for real-time workflows? Each correct

- A. Start before a record is created.
- B. Wait six hours before executing the next step.
- C. Start before a record is assigned.
- D. Run as the user who made changes to the record.

Answer: C,D

Question No : 28

Users need to be able to embed Microsoft Power BI visuals into personal dashboards. What should you do?

- A. Enable server-based integration with Power BI.
- B. Add Power BI as a report category.
- C. Enable Power BI visualization embedding.
- D. Grant users Power BI reporting permissions.

Answer: C

Question No : 29

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