



**Vendor:** HP

**Exam Code:** HP3-024

**Exam Name:** 024 - HP Color LaserJet 4700 series

**Version:** DEMO

1. When installing drum drive motors from service parts \_\_\_\_\_.

- A. the motors are optimized for any color and can be used with any color
- B. each color (C, M, Y, K) has its own drum drive motor part number, optimized for that color
- C. all motors must be replaced as a set
- D. the fusible link burns up and resets the drum driver counters

Answer: A

2. The HP Color LaserJet 4700 automatically calibrates and cleans at certain times to maintain optimum print quality. Which of the following conditions cause the device to perform a color-plane registration (CPR)? Select THREE.

- A. one or more print cartridges are installed that have not previously been installed in the printing device
- B. 10,000 pages have printed since the last calibration
- C. 'Full Calibrate Now' is requested through the control panel
- D. the ETB is replaced

Answer: A,C,D

3. Before performing an engine test on the HP Color LaserJet 4700ph+, \_\_\_\_\_.

- A. the printing device must be powered off
- B. the printing device must be power-cycled
- C. the output device connection cable must be detached from the printing device
- D. the output device and output accessory bridge must be removed

Answer: B

4. Automatic calibration occurs for which events? Select THREE.

- A. whenever the device comes out of power save mode
- B. when the printer is powered on after having been powered down for longer than 20 seconds
- C. whenever a brand new print cartridge is installed in the printer
- D. when 1,000 pages have printed since the last calibration

Answer: B,C,D

5. For what reason should you disassemble and then replace the paper feed assembly?

- A. if repeated paper jams occur due to excessive paper skew
- B. if replacing feed rollers and adjusting paper skew sensors do not solve repeated jam errors
- C. if the mediasensor value no longer matches the value on the label located on the paper feed assembly
- D. the paper feed assembly can be replaced as a full unit but should never be disassembled

Answer: D