



Vendor: ISEB

Exam Code: BH0-005

**Exam Name: ISEB Certificate in Software Asset
Management Essentials**

Version: Demo

QUESTION 1

For reporting purposes which of the following would you NOT expect to be used to derive SAM reports?

- A. DSL
- B. CMDB
- C. OLA
- D. KEDB

Correct Answer: C

QUESTION 2

Which of these elements is part of the preparation stage of implementation?

- A. Identifying and assessing software risks and creating a risk register.
- B. Occasionally completing surprise or ad hoc reviews and audits.
- C. Highlighting any problems and raising the profile of continued non-conformance.
- D. Continuously emphasise the importance of the SAM process to all ICT and business personnel.

Correct Answer: A

QUESTION 3

Which of the following BEST describes the objective of the Core Asset Management processes?

- A. To maintain information about software assets throughout their lifecycle and to manage the physical assets related to software
- B. To manage all software assets and their licenses.
- C. To manage all software and hardware assets
- D. To identify and maintain information about all software assets throughout their lifecycle.

Correct Answer: A

QUESTION 4

There is a need to reduce the number of SAM reports produced. Which of the following is the LEAST necessary?

- A. The number of software related calls to the Service Desk.
- B. The cost of a site license for existing software.
- C. The number of deployed licenses for each item of software.
- D. The number of new software licenses required.

Correct Answer: A

QUESTION 5

What method of metering would be BEST suited to a concurrent license based application?

- A. Active
- B. Selective
- C. Non-selective
- D. Passive

Correct Answer: A

QUESTION 6

Which of these elements is part of the taying there stage of implementation?

- A. Occasionally completing surprise or ad hoc reviews and audits.
- B. Continuously emphasise the importance of the SAM process to all ICT and business personnel.
- C. Developing and measuring metrics that demonstrate continuous improvement and year on year trend.
- D. Selecting, testing and deploying new or updated SAM tools.

Correct Answer: B

QUESTION 7

Which of the following aspects of SAM contribute to Financial Management?

- 1. Status accounting of assets
- 2. Cost/benefit information related to software assets
- 3. Asset control
- 4. Consideration of accounting and tax treatments

- A. 2 and 4.
- B. 1, 3 and 4.
- C. 1 and 2.
- D. All of them.

Correct Answer: A

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