

Exam Code: BH0-002 Exam Name: ISEB FOUNDATION CERTIFICATE IN PROGRAMME/PROJECT SUPPORT Vendor: ISEB Version: DEMO

Part: A

1: The Internal Rate of Return is: A.The Discount Rate which produces the highest NPV B.The Discount Rate which produces the lowest NPV C.The Discount Rate which matches the normal bank interest rate D.The Discount Rate which produces a zero NPV **Correct Answers: D**

2: What is product based planning?

A.A technique that marketing departments use to launch new products and services.

B.A technique that seeks to identify tasks and activities

C.A technique that monitors the progress of the project

D.A technique that concentrates on the identification and definition of what the project is to deliver

Correct Answers: D

3: Complete the following statement choosing the most appropriate option from those below. "The design authority is responsible for?"

A.Co-ordinating the overall programme and constituent projects

B.The programme

C.Business integrity within the programme

D.Technical integrity across projects

Correct Answers: D

4: End Project Reviews should be used to:

A.Identify who was responsible for any failures

B.Consider support requirements

C.Capture lessons learned for future projects of a similar nature

D.Agree when the project team can be released for other work

Correct Answers: C

5: Which of the following is NOT typically a component of a Project Initiation Document / Terms of Reference?
A.Detailed Analysis
B.Timescales
C.Risks
D.Objectives
Correct Answers: A

6: Which level of plan forms the basis of the project manager's day to day control?A.Stage / TrancheB.IndividualC.Project

D.Team Correct Answers: A

7: The primary objective of the configuration control process is to ensure that deliverables / products are:

A.Not changed once completed without approval

B.Logged at inception

C.Audited following changes

D.Given an unique ID

Correct Answers: A

8: In a formal Quality Review who does NOT have an automatic right of attendance?

A.Administrator / Recorder

B.Qualified Reviewers

C.Deliverable producer or representative

D.Project Manager

Correct Answers: D

9: Which of the following is NOT a formal Configuration Management process

A.Control

B.Audits or Verification

C.Validation

D.Identification

Correct Answers: C

10: The fact that a "today is not worth the same as " in the future results in the application of what to future monies?
A.Internal Rate of Return
B.Contingency
C.Inflation
D.Discount rate
Correct Answers: D