



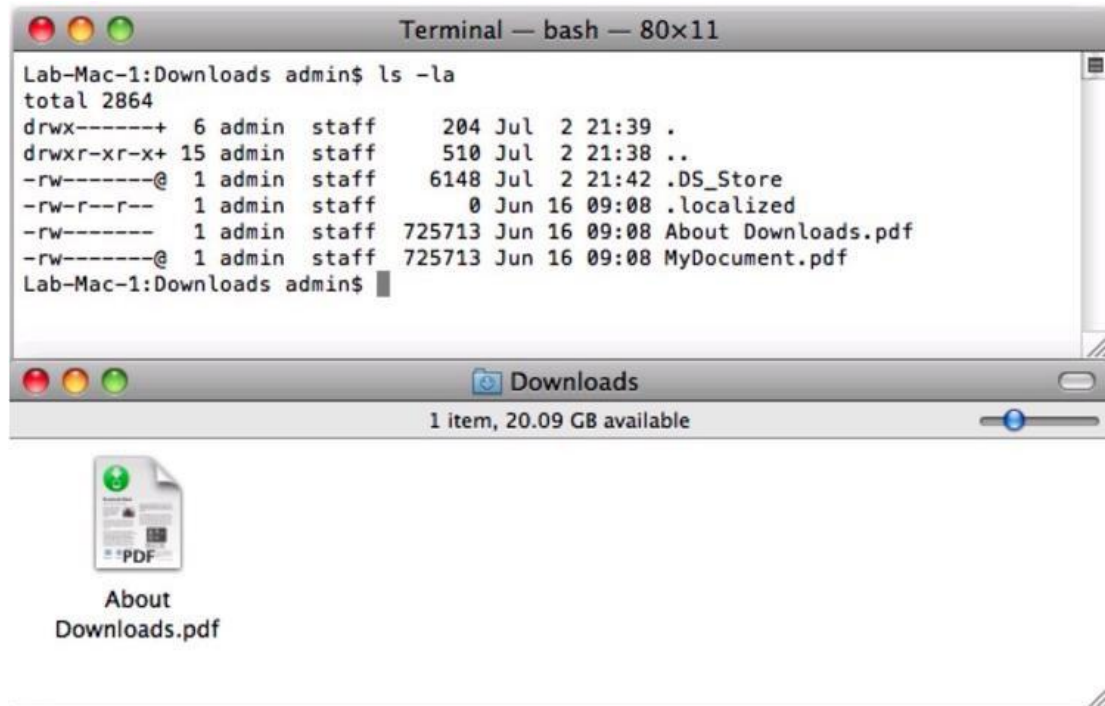
**Vendor:** Apple

**Exam Code:** 9L0-403

**Exam Name:** Mac OS X Support Essentials 10.6

**Version:** DEMO

1. Review the two screenshots of the contents of the /Users/admin/Downloads/ folder, and then answer the question below. Which statement describes why the file "MyDocument.pdf" is displayed in Terminal but not in the Finder?



- A. The file's sticky bit is enabled.
- B. The file's hidden flag is enabled.
- C. The file is stored in an aliased location.
- D. The file has an active access control list.

**Answers: B**

2. When a user performs a default installation of Mac OS X v10.6 on a computer that has an earlier version of Mac OS X and existing user accounts, what happens?

- A. The Installer archives the older operating system, and maintains the user accounts.
- B. The Installer replaces the older operating system with the Mac OS X v10.6 operating system, and maintains the user accounts.
- C. The Installer upgrades the older operating system to Mac OS X v10.6. It archives the user accounts, but they can be restored manually.
- D. The Installer erases the older operating system and installs Mac OS X v10.6. It archives the user accounts, but they can be restored manually.
- E. The Installer presents the options to upgrade, archive, or erase the older operating system and user accounts, and the installation proceeds according to the user's selection.

**Answers: B**

3. Review the screenshot, and then answer the question below. You are starting up an Intel-based Mac OS X computer, and see the screen shown above. What does it mean?



- A. The system's firmware cannot locate a valid booter file.
- B. The system has detected an unmountable Boot Camp partition.
- C. Invalid startup modifier keys are being pressed on the keyboard.
- D. The folder that holds all the user home folders cannot be located or accessed.

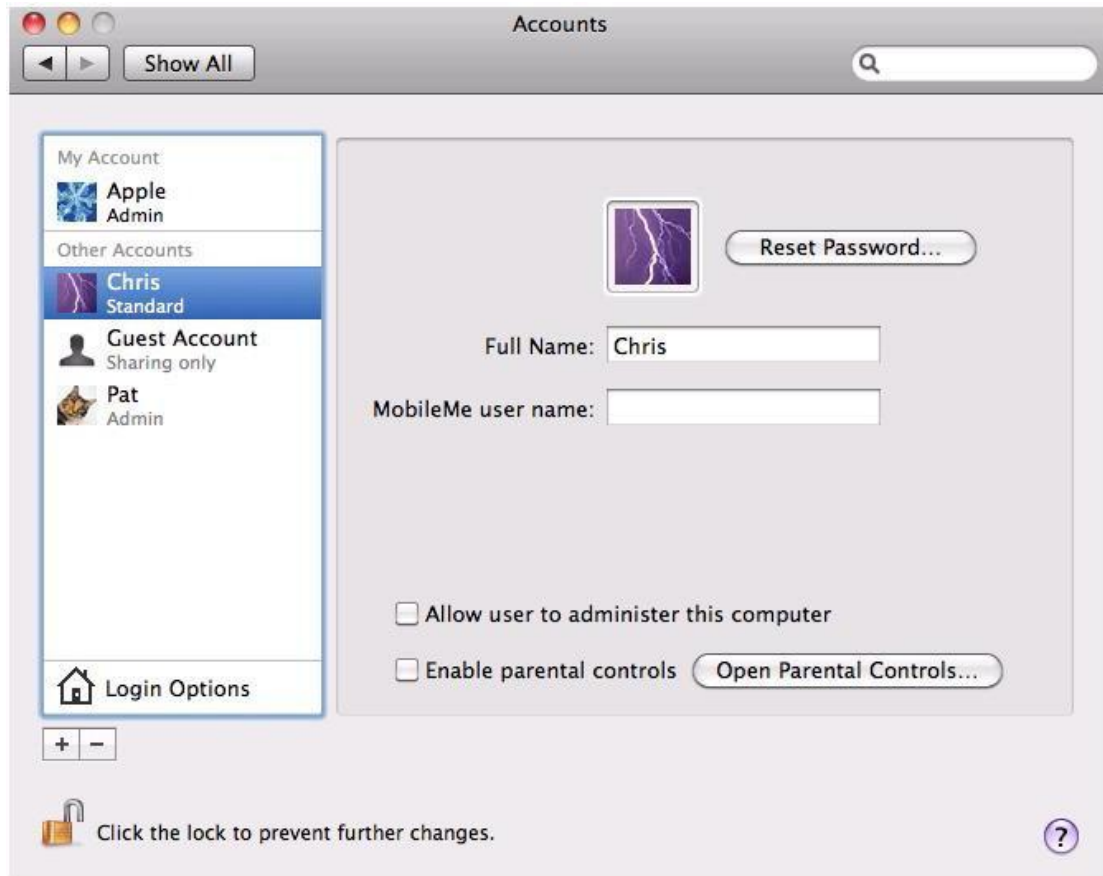
**Answers: A**

4. Tom wants to share a document with Harriet. Both have standard user accounts on the same Mac OS X v10.6 computer. Which of these is NOT a location where Tom can store the document so that Harriet can read it?

- A. /Users/Shared/
- B. /Users/tom/Public/
- C. /Users/harriet/Public/
- D. /Users/harriet/Public/Drop Box/

**Answers: C**

5. Review the screenshot, and then answer the question below. You perform a default installation of Mac OS X v10.6, and then create an account for Chris. The Chris account is a member of which group?



- A. staff
- B. chris
- C. wheel
- D. admin
- E. workgroup

**Answers: A**

6. The primary role of the master password in Mac OS X v10.6 is to let you \_\_\_\_\_.
- A. access all the passwords stored in a local keychain
  - B. reset the password of an account that has FileVault enabled
  - C. change the startup device by holding down the Option key while the computer starts up
  - D. connect to any password-protected web server whose password is stored in a local keychain

**Answers: B**

7. Which procedure can help you identify an application that will run with Rosetta?
- A. Control-click the application icon, and choose Display Environment; if the Finder displays the Rosetta icon, the application will run with Rosetta.
  - B. From the command line, run ls in the directory where the application resides; if the application type is X11, the application will run with Rosetta.
  - C. Click the application icon, then choose Get Info from the Finder's File menu; if the Kind field says, "Application (PowerPC)", the application will run with Rosetta.

D. Click the application icon, then choose Get Info from the Finder's File menu; if the Application Environment field says, "Rosetta", the application will run with Rosetta.

**Answers: C**

8. Which process will let you start up a computer in target disk mode?

A. Start up the computer from the Mac OS X Install DVD, then choose Target Disk Mode from the Utilities menu.

B. Hold down the S key on the keyboard while the computer starts up, then type the command `reboot -target`.

C. Hold down the T key on the keyboard while the computer starts up, until a FireWire icon appears on the screen.

D. Hold down the Option key on the keyboard while the computer starts up, until a dialog appears, then select Target Disk Mode from the dialog.

**Answers: C**

9. In what order do these Mac OS X components load at startup?

A. 1. Firmware2. Booter3. Kernel

B. 1. Booter2. Kernel3. Firmware

C. 1. Kernel2. Firmware3. Booter

D. 1. Firmware2. Kernel3. Booter

**Answers: A**

10. What is the role of the `launchd` process in the Mac OS X v10.6 system startup process?

A. The `init` process starts `launchd`, then `launchd` starts the scripts stored in `/etc/chron/`.

B. The kernel starts `launchd`, then `launchd` starts all the other processes involved in startup.

C. `launchd` starts the `init` process, then `init` starts all the other processes involved in startup.

D. The `init` process starts `launchd`, then `launchd` starts the items stored in the `StartupItems` folder.

**Answers: B**