



Vendor: IBM

Exam Code: 000-765

Exam Name: Systems Management Technical Support V1

Version: DEMO

1. Which of the following Systems Director files would you edit to increase the light-path diagnostic LEDs polling interval?

- A. lightpath.properties
- B. polling.properties
- C. support.properties
- D. config.properties

Answer: D

2. A Dell customer uses DRAC for systems management. Which of the following would be the IBM equivalent.?

- A. ASMP
- B. ISMP
- C. ASMA
- D. IMM

Answer: D

3. A customer is looking to implement a systems management methodology across the enterprise. What standard would the customer use?

- A. ISO 9000
- B. ITIL
- C. Six Sigma
- D. SNIA

Answer: B

4. A business partner systems management professional is speaking to a new customer that has many different hardware and software vendors. They have asked the business partner to help them provide a consolidation blueprint. Which of the following should be suggested to the customer?

- A. Chiphopper study
- B. TDA
- C. ATS SCON (CDAT) study
- D. Perform a Proof of Concept

Answer: C

5. A customer wants to verify they have the correct licensing in place for BOFM. Where should they look?

- A. IBM Systems Director
- B. AMM License Manager
- C. AMM General Settings
- D. AMM File Management

Answer: B

6. A customer wants to change the boot order of multiple blades in a BladeCenter H. Which of the following is the best place to accomplish this task?

- A. IMM
- B. UEFI
- C. BOMC
- D. AMM

Answer: D

7. Which of the following partners have developed plug-ins for IBM Systems Director?

- A. CISCO, Brocade, Huawei and LSI
- B. Intel, AMD, Citrix, VMware and CISCO
- C. Blade Network Technologies, CISCO and QLogic
- D. Brocade, CISCO, Emulex and QLogic

Answer: C

8. A HP customer wants to integrate the ILO adapter events into Systems Director. Which of the following protocols would be required?

- A. CIM
- B. SLP
- C. SNMP
- D. PET

Answer: C

9. A POWER7 customer plans to monitor, detect, and automatically react to events and establish a heartbeat between systems. The customer plans to enable automatic switch-over for resiliency. Which of these IBM products meets these needs?

- A. PowerVM
- B. PowerHA
- C. Systems Director VMControl
- D. Tivoli Service Automation Manager

Answer: B

10. An IT Manager has experienced problems maintaining consistent firmware and driver versions throughout their environment. Which of the following tools will allow them to standardize their firmware and driver versions?

- A. Systems Director Service and Support Manager
- B. Systems Director Automation Manager
- C. Systems Director Update Manager
- D. Systems Director Real Time Diagnostics

Answer: C

11. A System x customer is evaluating IBM Systems Director, however they are still not completely sure that they want to implement. Which of the following support offerings should a specialist offer them?

- A. IBM Systems Director Support Pack
- B. 90 Day Startup Support

- C. SWMA
- D. Support Line Agreement

Answer: B

12.The IBM Systems Director Pre-Installation Utility scans the local system to identify potential problems that could prevent IBM Systems Director from installing successfully. Which of the following problems can be avoided by using the utility?

- A. Insufficient disk space available
- B. Unsupported hardware server
- C. Unsupported database
- D. Missing installation media

Answer: A

13.The customer is near capacity for their data center. They would like to monitor and manage power usage in the data center to plan for future growth. Which of the following products will help?

- A. AEM
- B. IBM Systems Director
- C. Tivoli Usage Manager
- D. Tivoli Power Center

Answer: A

14.A customer currently uses IBM Systems Director to monitor IBM servers in their datacenter. They also have DS8000 series storage and would like to monitor that through IBM Systems Director as well. Which tool will allow them to accomplish this goal?

- A. Tivoli Storage Productivity Center
- B. DS Storage Manager
- C. Storage Control
- D. IBM TotalStorage Manager

Answer: C

15.A customer would like to test their ability to send alerts from a server to the IBM Systems Director server Which of the following commands can they use to simulate test events?

- A. Genevent
- B. Sendevent
- C. Testevent
- D. NetEvent

Answer: A