



Vendor: IBM

Exam Code: 000-580

Exam Name: Rational Developer for System z v7.6

Version: DEMO

1.Which insurance company's business scenario or challenge is a prime candidate for IBM Case Manager?

- A. A customer requests written details of the policy and additional product descriptions
- B. A customer requests an address change as well as a billing cycle change. The customer wants to transition from bi-annual billing to monthly billing
- C. A customer requests a new home content policy to be added to existing policies. Content descriptions, estimations, deductible options are evaluated
- D. A customer requests a last name change. This means a pre-determined list of systems containing account information need to be updated with the new last

Answer: C

2.Which two components are optional with the IBM Case Manager? (Choose two)

- A. IBM Case Analyzer
- B. IBM Mashup Center
- C. IBM Content Engine
- D. IBM WebSphere Process Server
- E. IBM Process

Answer: AD

3.When deploying Case Manager in a distributed architecture, which two databases are supported? (Choose two)

- A. Oracle
- B. MySQL
- C. Sybase
- D. IBM DB2
- E. Microsoft SQL Server

Answer: AD

4.At a minimum, IBM Case Manager implementations require which IBM FileNet P8 platform components to be installed?

- A. IBM FileNet Content Engine
- B. IBM FileNet Content Engine and Workplace XT
- C. IBM FileNet Content Engine and Process Engine
- D. IBM FileNet Content Engine, Process Engine, and Workplace

Answer: D

5.IBM Case Manager is best suited for what type of process?

- A. An informal process which is modeled and partially tracked by the system
- B. A formal process where each step and business goal is fully controlled by the system
- D. A combination of formal and informal processes where a balance of control and flexibility is achieved

Answer: D

6.Which two items are always part of a case management solution? (Choose two)

- A. Content

- B. Analytics
- C. Database lookups
- D. System integrations
- E. Process

Answer: AE

7. Which two REST APIs are offered with IBM Case Manager? (Choose two)

- A. Content Manager Interoperability Services (CMIS) APIs
- B. Case REST APIs
- C. Object REST APIs
- D. Content REST APIs
- E. Analytics REST

Answer: AB

8. Choose two steps below that you would perform when validating the installation of an IBM Case Manager application into a production environment? (Choose two)

- A. Log in to the IBM Case Builder
- B. Log in to the Case Manager Client
- C. Verify the ICM API deployment was successful by accessing the following link:
<http://server:port/P8PE/Health>
- D. Verify the Content Engine deployment was successful by accessing the following link:
<http://server:port/P8CE/Health>
- E. Verify the ICM API deployment was successful by accessing the following link:
<http://server:port:/CaseManager/CASEREST/v1/info>

Answer: BE

9. Which statement best describes the key differences between case management and business process management?

- A. Cases tend to be predictable and rely on system control or business rule based control flow
- B. Cases may not always involve human participation, while a business process solution always require human interaction
- C. In case management, the business problem is solved by a knowledge worker using tasks that may have been modeled; in business process management, the business problem is always solved by following a modeled process
- D. The emphasis of case management is on designing a step by step procedure to solve a business problem; the emphasis of business process management is on designing a flexible solution for knowledge workers to solve a repeatable problem

Answer: C

10. IBM Case Manager 5.0 is supported on the following directory servers? (Choose two)

- A. Novell eDirectory
- B. Oracle Directory Server
- C. IBM Tivoli Directory Server

- D. MS Active Directory Server
- E. SUN Java Directory Server

Answer: CD

11. Which tool is used to copy the solution package from development environment to the production environment?

- A. Case Manager Builder
- B. FileNet Enterprise Manager
- C. FileNet Deployment Manager
- D. Case Manager Administration Client

Answer: C

12.A Which of the following statements is true when working with a Case Manager solution in a development environment?

- A. Use Case Manager Builder to deploy the solution
- B. Use Case Manager Administrator Client to deploy the solution
- C. Use FileNet Enterprise Manager to copy the solution from design object store to the target object store
- D. Use FileNet Deployment Manager to copy the solution from design object store to the target object store

Answer: A

13. Which statement is correct in regards to the use of IBM WebSphere ILOG JRules under the IBM Case Manager license?

- A. ILog JRules can only be deployed in a development environment
- B. ILog JRules must be deployed on a remote server from IBM Case Manager
- C. ILog JRules must be deployed on the server on which IBM Case Manager is deployed
- D. ILog JRules can be deployed on a remote server or on the same server which IBM Case Manager is deployed

Answer: C

14. An administrator has installed IBM WebSphere ILog JRules under the Case Manager license agreement and is going to deploy an ILog Decision Service. Which statement is correct?

- A. The Decision Service may only be invoked directly by IBM Case Manager
- B. The Decision Service may only be invoked by a custom program and cannot be invoked directly by IBM Case Manager
- C. The Decision Service may be invoked by any program as long as it is in response to a request that has originated from IBM Case Manager
- D. The Decision Service may be invoked by any program, irregardless of whether this is done in response to a request that has originated from IBM Case Manager

Answer: C

15. When conducting a single server installation using the IBM Case Manager Platform Installation Tool, which one of the following databases is supported?

- A. Oracle
- B. MySQL
- C. IBM DB2
- D. Microsoft SQL Server Times New Roman Arial Z X

Answer: C

16. Which statement is correct in regards to the use of Cognos Business Intelligence (BI) under the IBM Case Manager license?

- A. Unrestricted use of Cognos BI is allowed
- B. Cognos BI can only be used to deliver Case Analyzer reports
- C. Cognos BI can be used to deliver reports from any Case Manager data source

ERROR: rangecheck
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49 29 24 20 20 43 49 49 44 49 23 49 49 49 23 74 48 44 24 24 49 49 24 49  
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(  
D. Cognos BI is not covered under the Case Manager license and must be purchased  
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