



**Vendor: Microsoft**

**Exam Code: 70-685**

**Exam Name: Pro: Windows 7, Enterprise Desktop Support  
Technician**

**Version: Demo**

### QUESTION 1

Users are prompted for authentication credentials when they browse to the intranet from the company's servers. You need to ensure that users can access the intranet from the company's servers without having to enter their authentication information. What should you do?

- A. Add the intranet fully qualified domain name to the local intranet zone.
- B. Enable the Automatic logon only in Intranet zone option in the Microsoft Internet Explorer settings in the GPO.
- C. Reset the local intranet zone custom settings to Low.
- D. Disable the Allow websites to prompt for information using scripted windows setting in the Microsoft Internet Explorer settings in the GPO.

**Correct Answer: B**

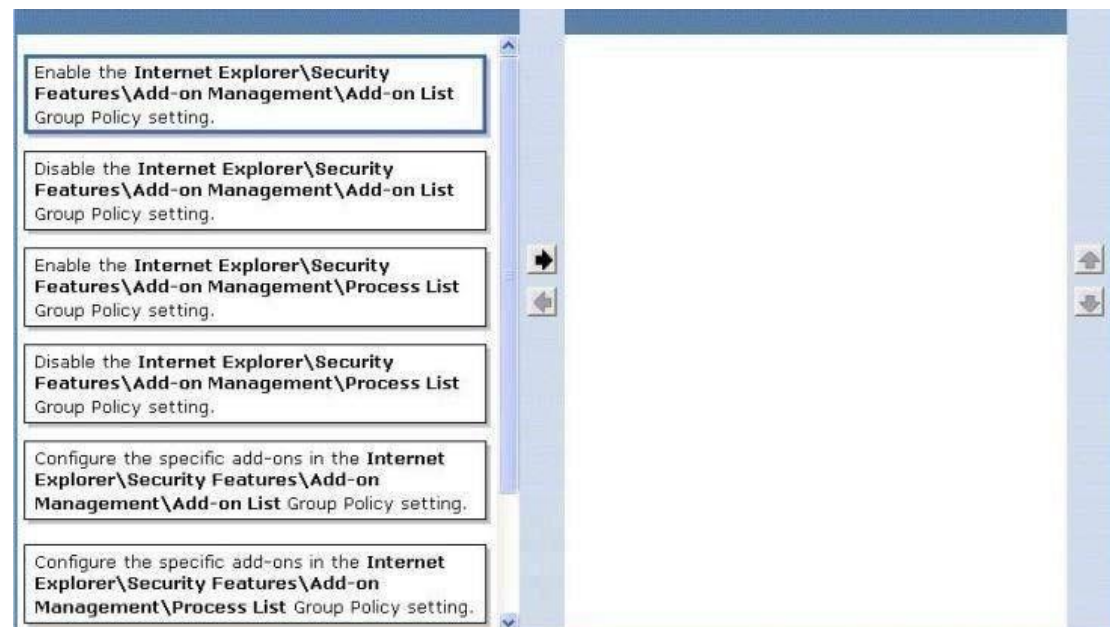
### QUESTION 2

#### DRAG DROP

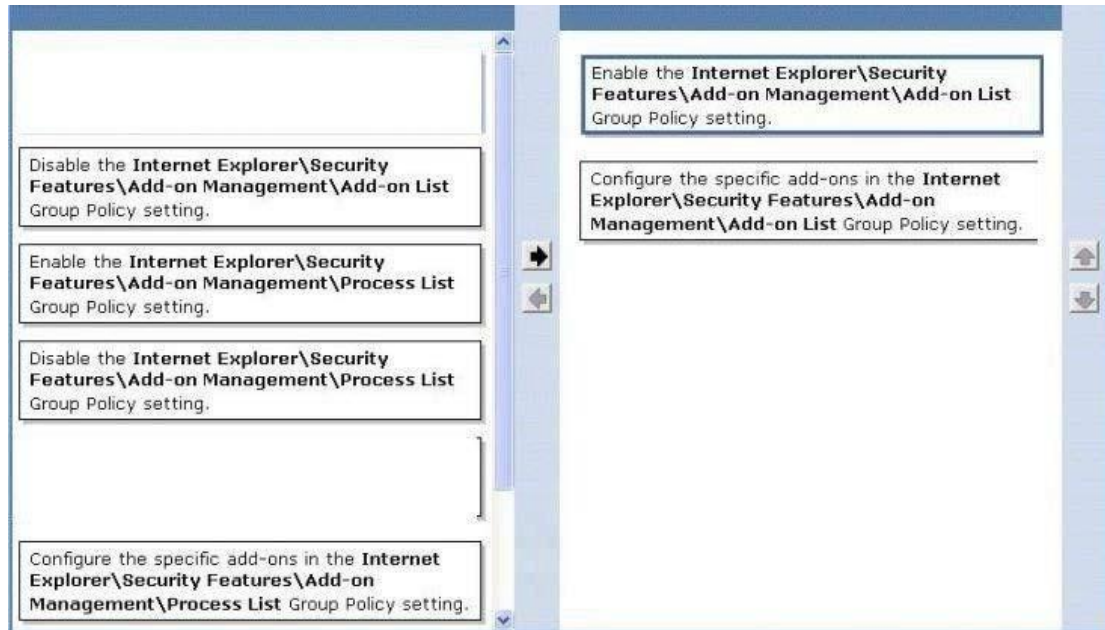
You create an exception to the existing add-on company policy for Microsoft Internet Explorer. You need to modify the Group Policy to ensure that users can manage specific Internet Explorer add-ons. Which two actions should you perform in sequence?

To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Select and Place:**



**Correct Answer:**



### QUESTION 3

You are deploying a WAP in one of the company's locations. You need to ensure that wireless connectivity meets the company's requirements. What should you recommend? (Choose all that apply.)

- A. Link the GPO to an OU that contains all client computer accounts.
- B. Create a GPO and define an IP Security policy.
- C. Create a GPO and define a Wireless Network (IEEE 802.IX) policy.
- D. Create a GPO and define a Network List Manager policy.
- E. Link the GPO to an OU that contains all user accounts.

**Correct Answer: AC**

### QUESTION 4

After you modify Corp GPO, users cannot log on to their computers. You need to ensure that users can log on to their computers. What should you do? (Choose all that apply.)

- A. Modify Corp GPO so that the default rules are created
- B. Log off the client computers and log back on
- C. Restart the client computers
- D. Modify Corp GPO so that all rules are deleted

**Correct Answer: AC**

#### QUESTION 5

All client computers on your company network run Windows 7 and are members of a Windows Server 2008 R2 domain. The R&D department staff are local administrators on their computers and are members of the R&D global security group. A new version of a business software application is available on the network. You plan to apply an AppLocker security policy to the R&D group. You need to ensure that members of the R&D group are not allowed to upgrade the software. What should you do?

- A. Create an Audit only restriction based on the version of the software.
- B. Create an Audit only restriction based on the publisher of the software.
- C. Create an Enforce rule restriction based on the version of the software.
- D. Create an Enforce rule restriction based on the publisher of the software.

**Correct Answer: C**

#### QUESTION 6

All client computers on your company network run Windows 7 and are members of an Active Directory Domain Services domain. AppLocker is configured to allow only approved applications to run. Employees with standard user account permissions are able to run applications that install into the user profile folder. You need to prevent standard users from running unauthorized applications. What should you do?

- A. Create Executable Rules by selecting the Create Default Rules option.
- B. Create Windows Installer Rules by selecting the Create Default Rules option.
- C. Create the following Windows Installer Rule:  
Deny Everyone - %OSDRIVE%\Users\\Downloads\\*
- D. Create the following Executable Rule:  
Deny - Everyone - %OSDRIVE%\Users\\Documents\\*

**Correct Answer: A**

#### QUESTION 7

All client computers on your company network were recently upgraded from Windows Vista to windows 7. Several employees use a scanner to import document images into a database. They install a new scanning application on their computers. The application updates the device driver for the scanners as part of the installation process. Employees report that the application can no longer connect to the scanner. You need to ensure that the employees can use the scanner. What should you do?

- A. Roll back the device driver to the previous version.
- B. Reinstall the application in Windows Vista compatibility mode.
- C. Set the application compatibility properties to run the application as an administrator.

- D. Restart the computer by using the System Configuration tool to load only basic devices and services.

**Correct Answer: A**

#### **QUESTION 8**

All client computers on your company network run Windows 7. A standard Windows 7 image is loaded on all new computers on the network. A department in your company purchases several tablet computers. Employees report that the pen interface does not work on the tablet computers. You need to ensure that employees can use the pen interface. What should you do?

- A. Turn on the Media Features.
- B. Turn on the Tablet PC Components.
- C. Start the WMI Performance Adapter service and set it to Automatic.
- D. Start the Human Interface Device Access service and set it to Automatic.

**Correct Answer: B**

#### **QUESTION 9**

All client computers on your company network run Windows 7. The preview displayed in the Content view of Windows Explorer and the Search box is considered a security risk by your company. You need to ensure that documents cannot be previewed in the Content view. What should you do?

- A. Change the Windows Explorer view to the List view and disable all Search indexes.
- B. Set Group Policy to enable the Remove See More Results/Search Everywhere link setting.
- C. Set Group Policy to enable the Turn off the display of snippets in Content view mode setting.
- D. Set Group Policy to enable the Turn off display of recent search entries in the Windows Explorer search box setting.

**Correct Answer: C**

#### **QUESTION 10**

All client computers on your company network were recently migrated from Windows XP to Windows 7. Employees use Internet Explorer 8. Each time employees access a Web application, they are prompted to install an add-on. After each installation, the application restarts and prompts the employees to install the add-on again. You need to ensure that employees can run the application. What should you do?

- A. Use a script to install the add-on in Windows XP Mode.
- B. Use a script to run the application in Windows XP Compatibility Mode.

- C. Add the class identifier of the add-on to the Add-on list in Group Policy.
- D. Set the Deny all add-ons unless specifically allowed in the Add-on list Group Policy setting to Disabled.

**Correct Answer: C**

#### **QUESTION 11**

Your network contains an Active Directory domain. All client computers run Windows 7 Enterprise. A custom application named App1 is installed on the computers. All settings for App1 are stored in the user portion of the registry. The help desk reports a high volume of calls from users who have incorrectly configured the App1 settings. You need to recommend a solution to minimize the number of help desk calls about the incorrect App1 configurations. Users must be able to use App1. What should you do?

- A. Instruct the help desk to modify the Windows Defender settings.
- B. Instruct the help desk to remove all users from the Administrators group on all local computers.
- C. Request that a domain administrator create a Group Policy object (GPO) that uses a custom administrative template.
- D. Request that an administrator create a Group Policy object (GPO) that configures a software restriction policy.

**Correct Answer: C**

#### **QUESTION 12**

All client computers on your company network run Windows 7. A software application that monitors Internet usage is installed on each of the computers. You plan to collect all Critical and Error events generated by the application and review them on your computer.

You perform the following tasks on your computer:

- Create an event subscription by using Event Viewer.
- Create a query filter and select Critical and Error events from the Application event log.

You need to ensure that the following requirements are met:

- Only Critical and Error events from the Application event log are forwarded to your computer.
- The Application event log can be viewed from your computer and the computers that generated the errors.

What should you do first?

- A. Set the Subscription type property to Collector initiated by using a Windows Remote Shell Group Policy.
- B. Set the Subscription type property to Source initiated by using a Windows Remote Management Service Group Policy.
- C. Set the Subscription type and source computers property to Source computer initiated by using a Windows Remote Shell Group Policy.
- D. Set the Subscription type and source computers property to Collector initiated by using a Windows Remote Management Client Group Policy.

**Correct Answer: B**

### QUESTION 13

All client computers on your company network were recently migrated from Windows XP to Windows 7. Your company uses a proprietary software program that is installed by using a Windows Installer (.msi) file.

- Employees who require the application must install it on their computers.
- Employees are unable to install the software due to compatibility issues.

You need to ensure that the application can be installed. What should you do?

- A. Disable UAC prompts.
- B. Add the user to the local Administrators group.
- C. Run the .msi file from an elevated command prompt.
- D. Modify the properties of the .msi file to run in compatibility mode.

**Correct Answer: D**

### QUESTION 14

All client computers on your company network run Windows 7. The event logs contain errors from an application source and the Kernel-Power source. You plan to track the errors. You need to capture only the relevant data to generate a report. What should you do?

- A. Open Event Viewer and sort by Source.
- B. Open Event Viewer and create a Custom View. Include the application and system logs and include the event sources. Save the filter results as an XML file.
- C. Open Performance Monitor and save the template from EventLog-System Event Trace Session.
- D. Open Performance Monitor and save the template from EventLog-Application Event Trace Session.

**Correct Answer: B**

**QUESTION 15**

All client computers on your company network run Windows 7. Several legacy software applications are made available on the computers by using Windows XP Mode (XPM). Employees report that all Start menu shortcuts for the legacy applications are missing from their computers. You need to ensure that all employees can access the Start menu shortcuts for the legacy applications. What should you do?

- A. Copy the program icons to the Start menu of the Windows 7 computers.
- B. Reinstall the applications on the XPM machines and select the repair option.
- C. Configure the applications as Default Programs on the Windows 7 computers.
- D. Enable the Auto Publish option for Virtual Machine Settings on the Windows 7 computers.

**Correct Answer: D**



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